

Tribal Enrollment



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The Affordable Care Act and American Indians

- American Indians and Alaska Natives (AI/AN) are offered special protections and provisions under the ACA
 - Ongoing and special enrollment periods
 - Exemptions from cost sharing
 - Tax Credits
 - Essential Community Providers



Best Practices

- Your primary role is trust building
 - Collaboration is key
 - Engage tribal leadership
- Let existing community-based organizations take the lead in outreach and enrollment activities
 - Consider providing support and assistance to an existing outreach and enrollment effort in the community
 - Consider partnering with community-based organizations not providing outreach and enrollment services to create an outreach program in tandem with community members



Best Practices

- In-person interactions are more effective in these communities than indirect access like calls or emails
- Focus outreach efforts on connecting with women
- Refer to Medicaid as no cost for coverage through the state
- 5 “touches”
- Don’t overwhelm community members with complex health information



Best Practices

- Establish and strengthen partnerships
 - Local Public School Districts
 - Universities/Colleges
 - Local Indian Center
 - Local tribe
 - Ute Mountain Ute
 - Ute Southern Ute
 - Other local agencies that provide assistance to AI/AN



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Cultural Competency Tips

- Always ask permission
- Address the tribe by its name
- Consider language access—some community members may be more comfortable communicating about complex issues in their native language
- Use existing trusted community resources
- Privacy and stigma

