

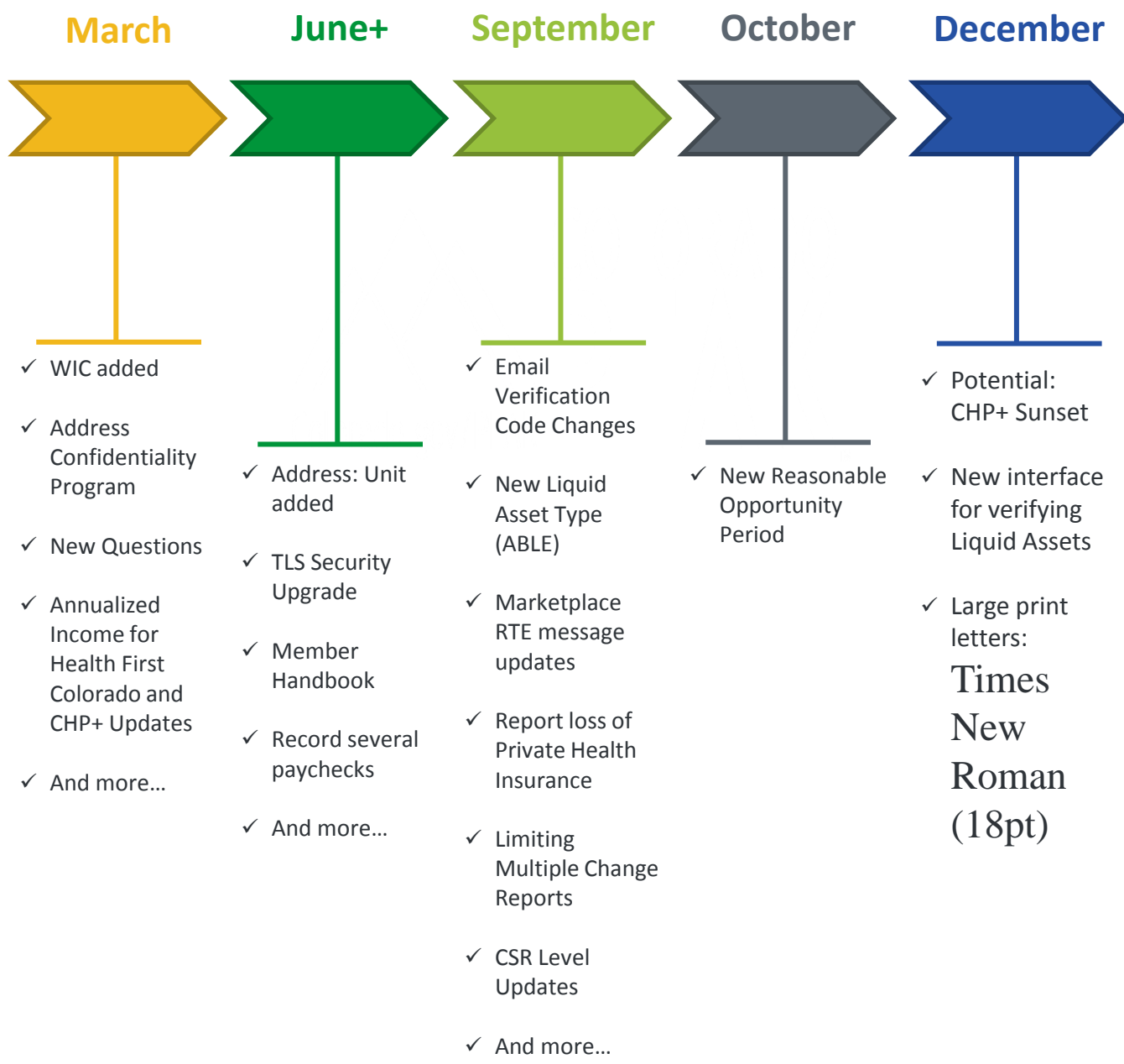
System Updates from OE4 to OE5

Building Better Health 2017

*Presentation by the PEAK Outreach Initiative
and Connect for Health Colorado*

2016-2017 PEAK Enhancements

Highlight of system changes from Open Enrollment 4 to Open Enrollment 5



Annualized Income Process (from June 2016)

Eligibility for MAGI Medical Assistance programs is assessed using household monthly income

IF: Income is over the MAGI Medical Assistance monthly eligibility threshold

AND: Income is from self-employment, seasonal, and/or commission-based employment

THEN: Eligibility will be assessed using annual income

Household Annual Income and Expenses/Deductions


(MA Only Applications)


For users who update the _____ income from self-employment, seasonal or commission based income to an amount that is _____ the system generated annual income, a new question will now appear.


If the question displays, it will be mandatory.


The new question will ask: “Will [name]’s income from [income source] be the same or lower in the 2018 [next] Calendar Year?”

- If the response is _____, then the system _____ the Annualized income methodology to determine eligibility.
- If the response is _____, then the system _____ the Annualized income methodology to determine eligibility.

Test Application

Español

Help

Exit

✓ Start

✓ People

3 Assets

> 4 Income

5 Bills

6 Submit

Household Annual Income and Expenses/Deductions

We have automatically estimated your annual income, expenses, and deductions for 2017 based on the information you have provided us. If you think this amount will be different for 2017, please enter that amount in the Actual Annual Amount field for each record.

Income Calculation

Job Income

Who Has It	Company Name	Reported	Annual	Actual Annual Amount for 2017	Actual Annual Amount for 2018
Test	Restaurant	\$1200.00 Monthly	\$14400.00	<input type="text" value="\$12000.00"/>	<input type="text" value="\$14400.00"/>

*Will **Test's** income from **Restaurant** be the same or lower in the 2018 Calendar Year?

☒ Yes ☐ No

Back

Save

Save & Exit

Next

Ability to add several paychecks

Pay Frequency Changes

* How often does Sarah get paid? This is Sarah's pay period. ?

Monthly
< click here to choose >
Annual
Every 2 weeks
Every other month
Monthly
Quarterly
Twice a year
Twice a month
Weekly

Sarah works in a week. ?

paycheck

cent paycheck received?

04/30/2017

* What is the total gross pay that Sarah got from this paycheck? By gross pay, we mean the amount Sarah earns before taxes or anything else is taken out of the paycheck. ?

\$ 1650.00

The following pay frequency types **have been removed** from the drop down menu:

1. _____
2. _____
3. _____
4. _____

? Hover Text:

If what you get paid _____ from month to month, enter the amount of your most recent _____ earnings and select 'Monthly'. If you get supplemental payments or money that is paid at a different time than your normal pay date, enter the amount as a _____ below. **If you get a check or cash every day, add up all of the money that you got (in this month), enter the amount and select _____.**

Additional Paycheck Limits

Additional Paycheck Limits		
Frequency	Maximum Number of Paychecks (Regular Applications)	Maximum Number of Paychecks (Retro Medical Assistance)
Weekly	10	20
Every Two Weeks	6	12
Twice a Month	4	8
Monthly	2	4
Every Other Month	1	2
Quarterly	1	2
Twice a Year	1	1
Annual	1	1

Account Creation: Verification Code

Create an
Account to Apply

Edit or Finish an
Application

Apply as a Guest



7-digit Verification Code

Limiting Multiple Change Reports

BLUE ALERTS:

- All Programs
- recent change report not processed
- may proceed
- No RTE

YELLOW ALERTS:

- All Programs
- Same change as recent change
- May proceed
- No RTE
- Link to recent change report

RED ALERTS:

- Marketplace Only
- Must wait 24 hours
- Will **stop the change report**

CSR Level Update

CSR Levels			
Federal Poverty Level (FPL)	Non-AI/AN	Non-AI/AN under the 5-year bar	AI/AN
Under 100%	Not eligible	Level 3 – 94% AV	Level 1 - 100% AV
100% - 150% FPL	Level 3 – 94% AV	Level 3 – 94% AV	Level 1 - 100% AV
150% - 200%	Level 2 – 87% AV	Level 2 – 87% AV	Level 1 - 100% AV
200% - 250%	Level 1 – 73% AV	Level 1 – 73% AV	Level 1 - 100% AV
250% - 300%	Not eligible	Not eligible	Level 1 - 100% AV
300% - 400%	Not eligible	Not eligible	Level 2 - Limited CSR Plan (at IHS facility only)
Over 400%	Not eligible	Not eligible	Level 2 - Limited CSR Plan (at IHS facility only)

Resources and Help

The future of CHP+

Follow along with developments:

<https://www.colorado.gov/HCPF/future-child-health-plan-plus-chp>

PEAK Technical Support Center

Call toll free **1.800.250.7741** for PEAK technical assistance.

Monday – Friday 7:30 am to 5:15 pm MST (closed on State holidays)

PEAK Technical Support Responsibilities

- 1B Case Numbers
- PEAK navigation
- PEAK error messages
- Password resets
- Adobe Reader issues
- Technical computer issues
- Internet connectivity
- Browser issues
- Mobile site issues
- Visually impaired screen reader issues
- Pop-up blocker issues
- PEAK*Health* mobile app

PEAK Information through the Connect for Health Colorado LMS Resource Library

<https://training.connectforhealthco.com/>

The PEAK Outreach Team offers various options to help community partners stay informed on current and upcoming PEAK functionality.

Presentations



User Guides



E-Learning



Updates Archive



Training Tips Archive



[PEAK Training Request](#)

- For customized in-person or web-based training, please complete the following PEAK Training Request form by clicking [here](#).

Visit the Updates Archive page to view full presentations of March, June and September updates.



peakoutreach@bouldercounty.org