



CoverCO PEAK Updates
October 2021

www.peakoutreach.com

Question 1

Are you a:

- Certified Health Coverage Guide
- An assistor
- A county worker
- A manager

Question 2

Are you:

- Very familiar with PEAK
- Somewhat familiar with PEAK
- Not at all familiar with PEAK

PEAK Updates since OE for 2021

- PEAK Modernization
 - Home page / Account sign in
 - Chatbot
 - Dashboard / Document upload
- PEAK Medical Assistance Updates
 - Income
 - Disability determination
 - Case closure request
 - IEVS notice response

PEAK VISION + CLIENT OPTIONS



Colorado's Online System



Where Can People Apply?



Paper/Mail

- Local County Office
- Application Assistance Sites



In Person

- Local County Office
- Application Assistance Sites



Phone

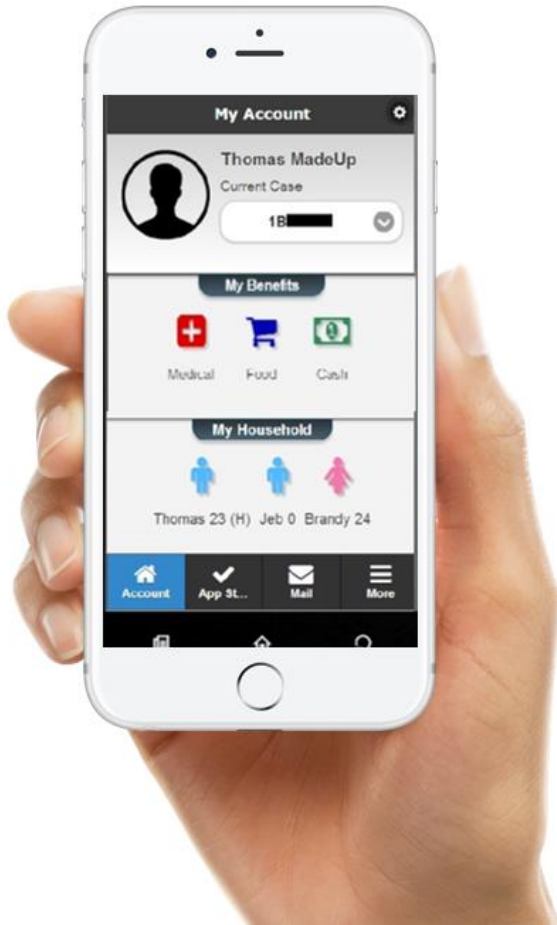
- Food Assistance:
Hunger Free Colorado
Hotline
855-855-4626
- Medical Assistance:
State Call Center
800-221-3943
Connect for Health CO
855-PLANS-4-YOU
(855-752-6749)



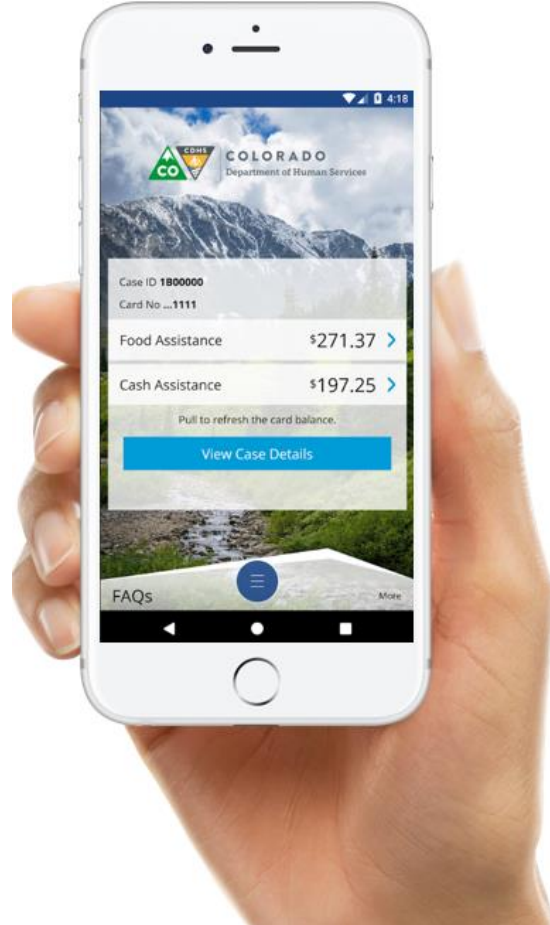
Online

- Anywhere
- Anytime

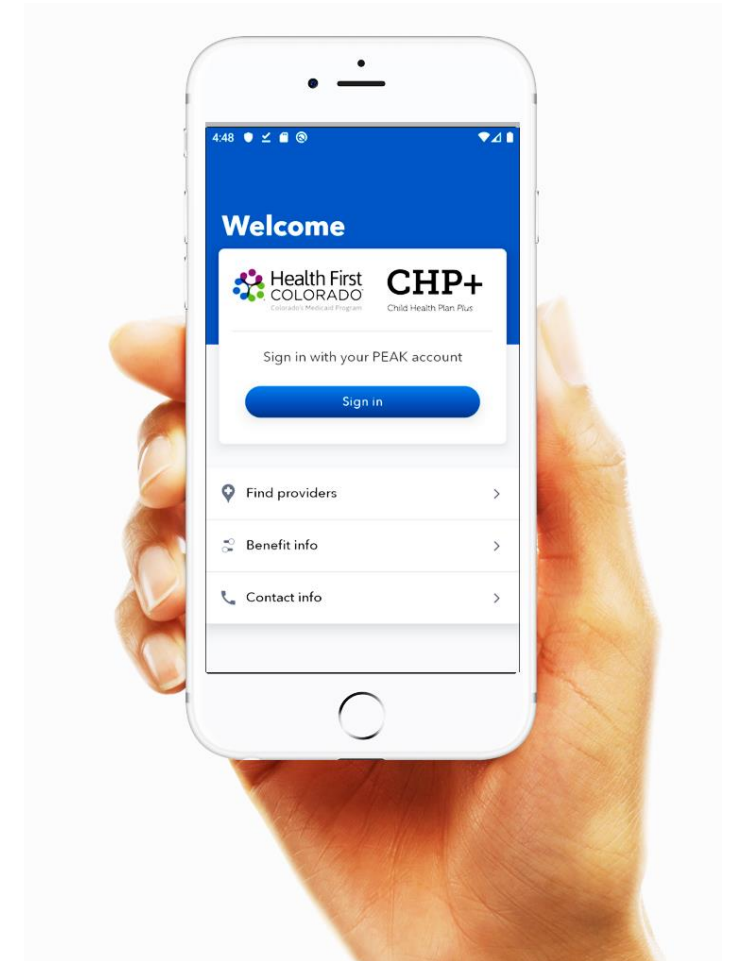
Small Screens



PEAK Mobile
Small screen PEAK accesses
[Manage My Account](#)



MyCOBenefits
SNAP, CO Works, Adult Financial
[App](#)



Health First Colorado
[App](#)

PEAK MODERNIZATION



Welcome to Colorado PEAK®

OLD



Am I
Eligible



Apply for
Benefits



Manage
My Account

The fast and easy way to access benefit information - anytime and anywhere. PEAK is an online service for Coloradans to screen and apply for medical, food, cash, and early childhood assistance programs.

[Click here for details](#)



Colorado PEAK is the place to apply for and manage benefits online

Use PEAK to apply for or manage your medical, food, cash or other State of Colorado benefits.

[Apply for benefits](#)
[Create an account](#)

NEW



Colorado.gov/PEAK

Find the right benefits for you!



Food assistance (SNAP)

Cash benefits to help purchase or grow food



Health care coverage

Health First Colorado (Colorado's Medicaid Program), Child Health Plan Plus and other low-cost programs for Coloradans



Transit

Fare discount for people who live in the RTD district



Cash assistance

Cash benefits and support services



Early childhood

Help paying for child care



Energy

Help paying heating bills for your



Colorado PEAK is the place to apply for and manage benefits online

Use PEAK to apply for or manage your medical, food, cash or other State of Colorado benefits



[Back to Explore Benefits](#)

Health care programs

Programs you can apply for on PEAK



Health First Colorado (Colorado's Medicaid program)

Health First Colorado (Colorado's Medicaid program) is public health insurance for low-income Coloradans who qualify.

[Learn More](#)


Connect for Health Colorado

Connect for Health Colorado is the only place where individuals, families and small employers can compare plans, shop online and apply for financial help to lower the cost of your health insurance. For more information visit www.ConnectforHealthCO.com.

[Learn More](#)


CHP+

Child Health Plan *Plus* (CHP+) is health insurance for low-income children 18 years of age and under. The CHP+ prenatal program provides health insurance for low-income pregnant women over the age of 19.

[Learn More](#)


OAP

The **Old Age Pension (OAP)** program provides monthly cash and medical assistance to Coloradans aged 60 years or older.

[Learn More](#)
[Apply now on PEAK](#)


Manage your benefits online

Use your PEAK account to complete benefit tasks online and never miss an important deadline.



Report a change

Make a change to your case anytime

Renew benefits

Renew your benefits


Upload documents

Send your verifications

Get reminders

Stay on top of important deadlines

Create an account



Need more help?

Search nearby state and local resources and services



Find nearby resources and services

Find more state and federal resources near you



Find a doctor

Find health care providers near you



Get help applying

Find an office near you to get help with your application

[PEAKPro](#)[Accessibility](#)[Privacy notice](#)[Contact](#)

An official website of



Contact

How can we help you?



Get help with benefits

For general questions about benefit programs



PEAK Technical Support

For troubleshooting the PEAK website, MyCOBenefits mobile app, or the Health First Colorado mobile app



Get help applying

For locating help with completing an application for benefits



Have questions?

Check our FAQ page

[Go To FAQs](#)

Contact your county office

Search for your local county office

[List of County Contacts](#)

Need help on your case?

Chat now with the Virtual PEAK Chatbot

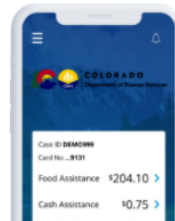
[Chat Now](#)

Download apps to help manage your benefits



Health First Colorado mobile app

Use the Health First Colorado app to take control of your Medicaid benefits! Make an account at [Colorado PEAK](#) and download the free Health Colorado app.

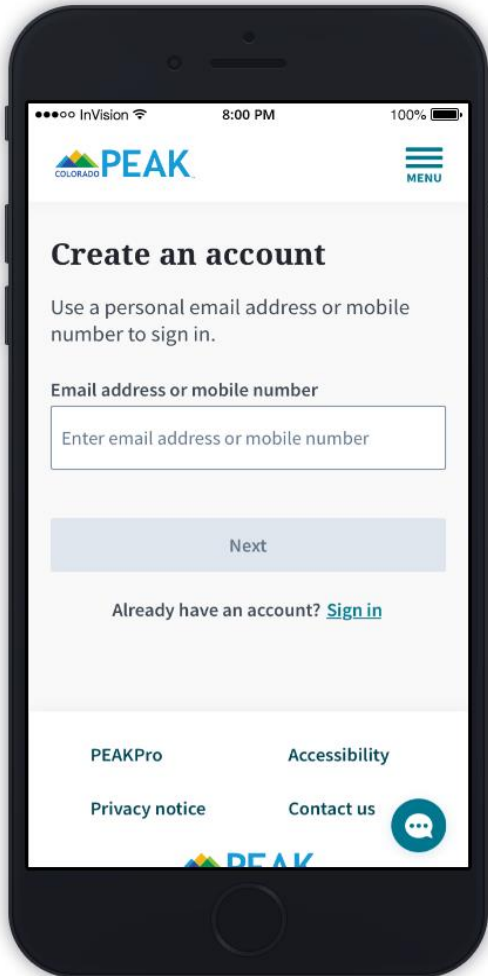
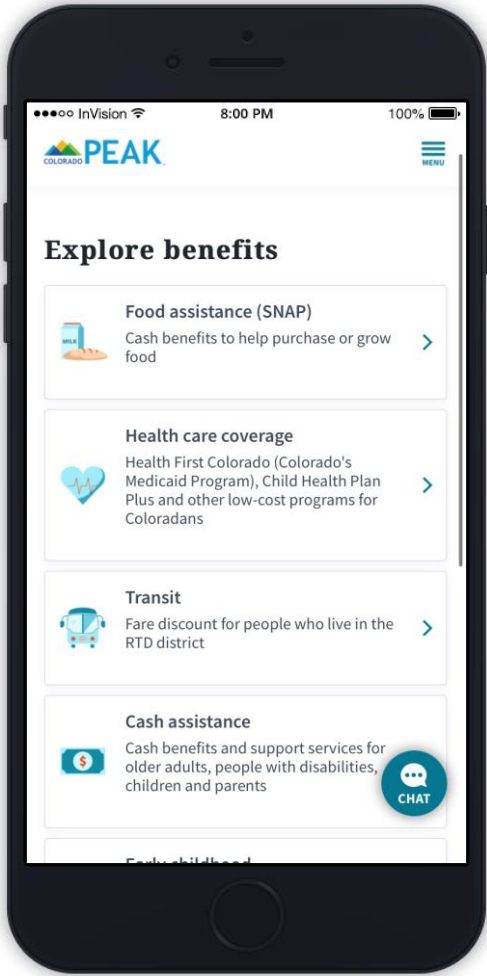
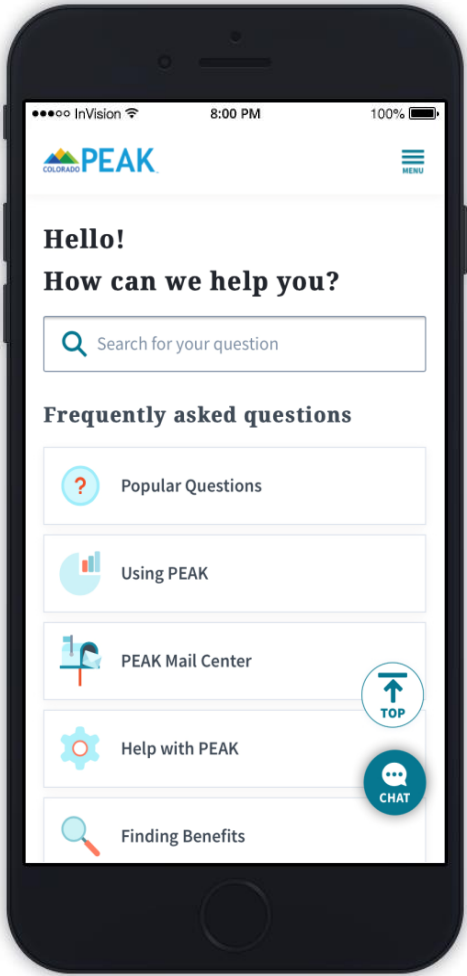
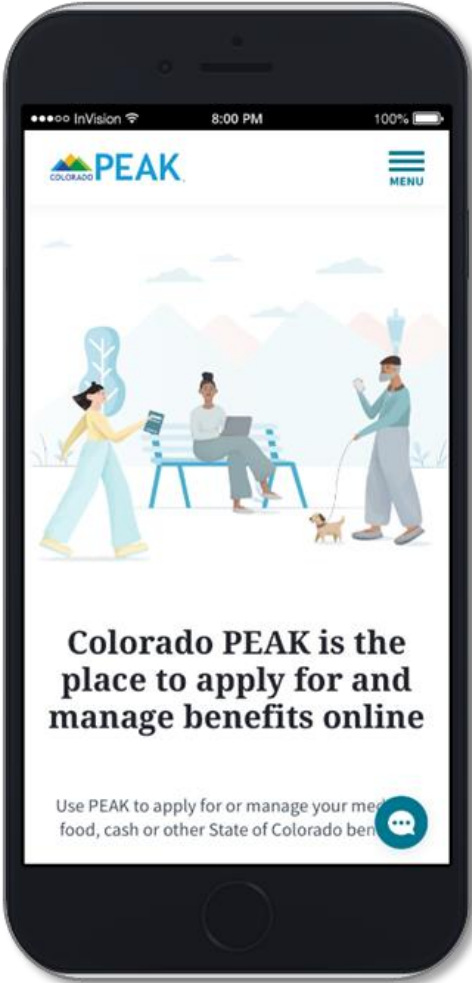
[Learn More](#)


MyCOBenefits mobile app

Use the MyCOBenefits app to take control of your Food (SNAP) and Cash assistance benefits!

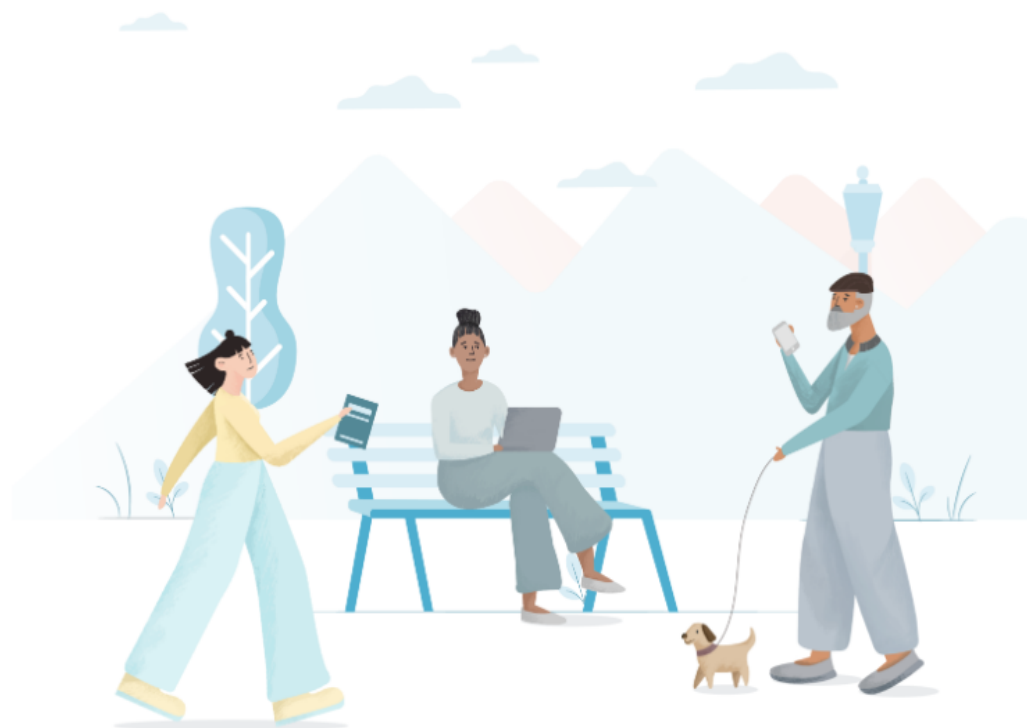
[Learn More](#)

Small Screen



Colorado PEAK is the place to apply for and manage benefits online

Use PEAK to apply for or manage your medical, food, cash or other State of Colorado benefits.

[Apply for benefits](#)[Create an account](#)

Find the right benefits for you!



Food assistance (SNAP)

Cash benefits to help purchase or grow food



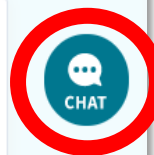
Health care coverage

Health First Colorado (Colorado's Medicaid Program), Child Health Plan Plus and other low-cost programs for Coloradans



Transit

Fare discount for people who live in the RTD district



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Cash benefits to help purchase or grow food >



Health care coverage

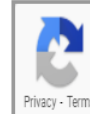
Health First Colorado (Colorado's Medicaid Program), Child Health Plan Plus and other low-cost programs for Coloradans >



Virtual PEAKCHATBOT



Hello! My name is Virtual PEAK Chatbot. I'm a bot, here to assist you with your PEAK Technical questions.



protected by reCAPTCHA
[Privacy - Terms](#)

Please select a topic below...

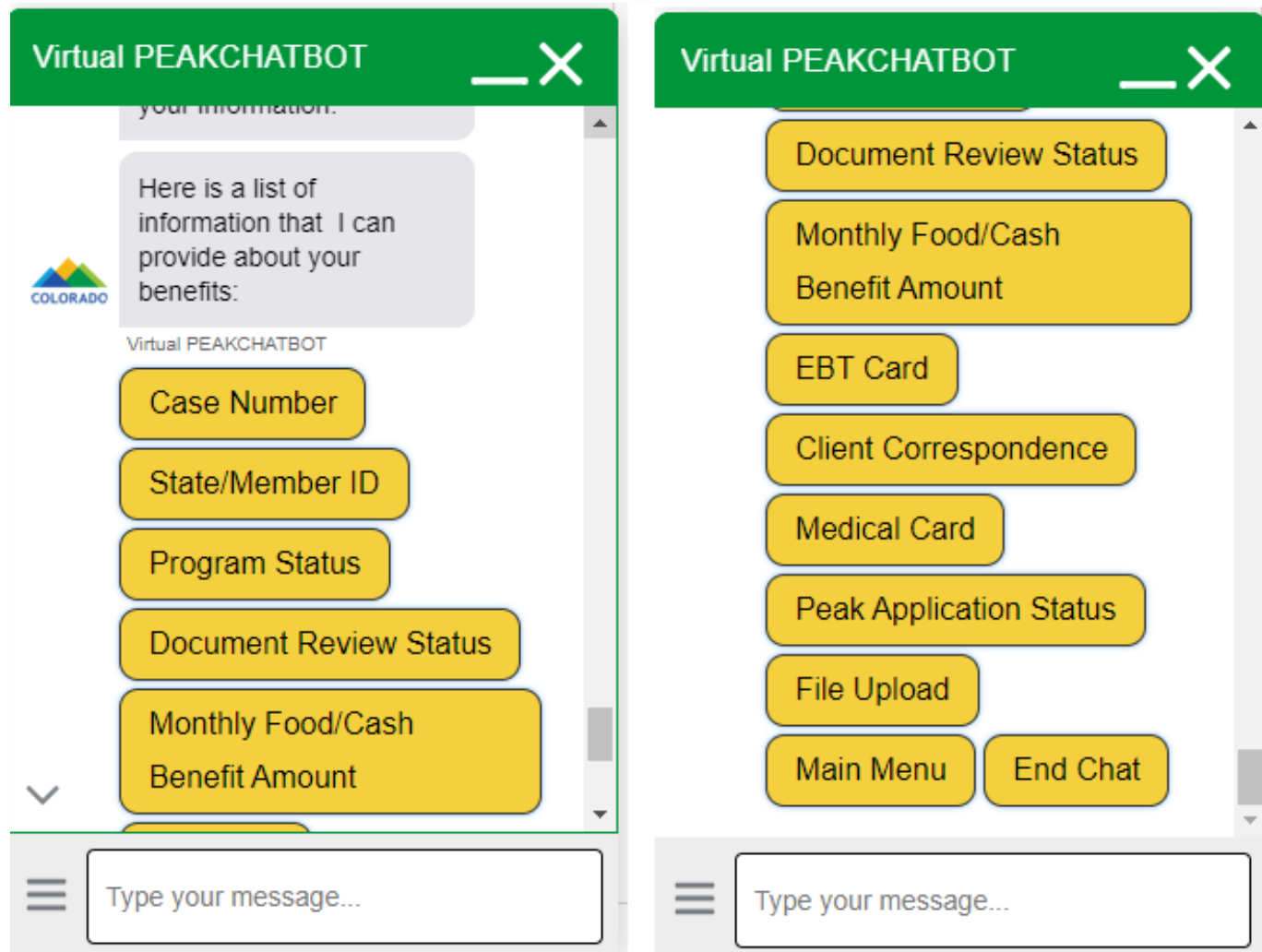


Virtual PEAKCHATBOT • 2:19 PM

[My Benefits](#)[Signing In](#)[Documents & Details](#)[Make a Payment](#)[Get Help](#)

Type your message...

PEAK Chatbot Update

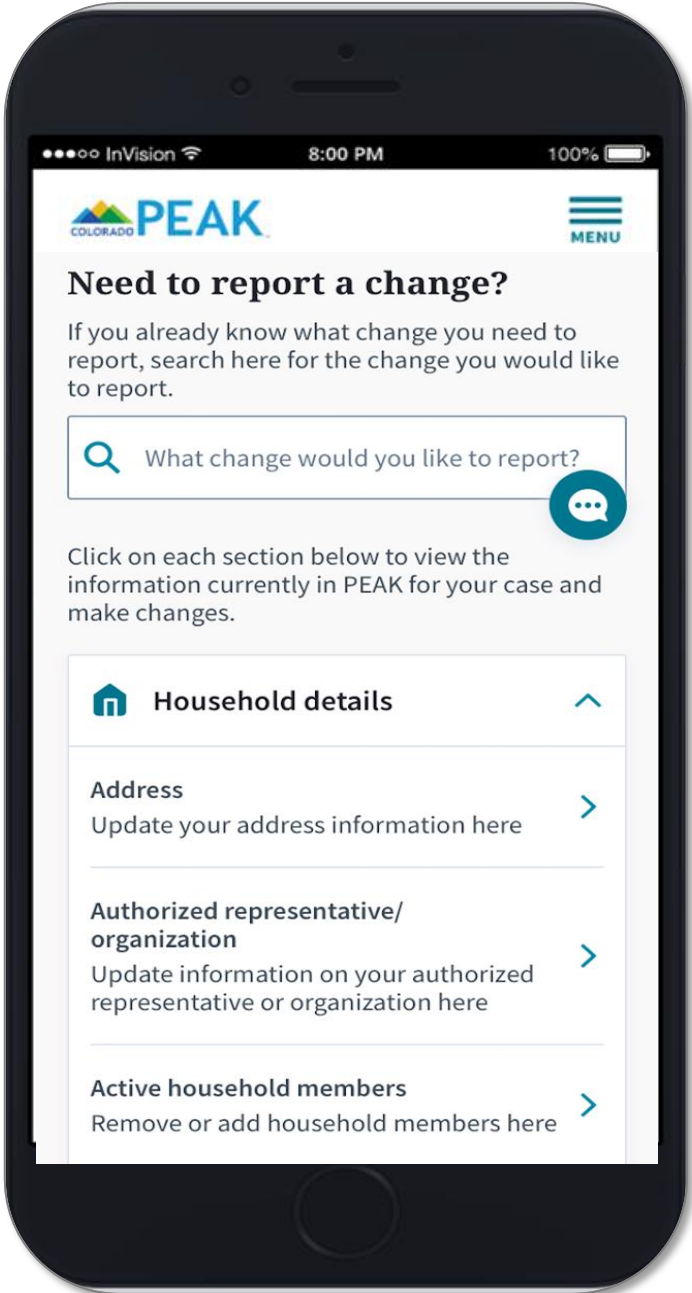


Authenticated users can access options without an account!

- Get help with logging in
- View Alerts such as: redetermination due, CHP+ enrollment fee, verification due
- View program status
- View EBT card balance
- View food/cash benefit amount
- View/download/request Medical ID cards
- View/download correspondence
- Upload verification documents

Modernization Phases

Date	Update
Apr 2021 ✓	Home Page & Account Sign In
Oct 2021 ✓	Dashboard & Document Upload
Dec 2021	Report Changes & Renewal
Mid 2022	Mail Center
Late 2022	Apply for Benefits





You're all set

Sign in to PEAK using your email address or
sign in to the Health First Colorado app

Email address :

Rory@peak.com

Mobile number :

(999)-999-9999

You can always update your profile information
and visit the Account Settings page

We're working on PEAK!



We're making PEAK easier to use! But we're not quite there yet. We're taking you to PEAK pages that we're still working on. They look different from the page you're on now. Don't worry, you're still on PEAK!

[Continue](#)

CREATE ACCOUNT / SIGN IN



Colorado PEAK is the place to apply for and manage benefits online

Use PEAK to apply for or manage your medical, food, cash or other State of Colorado benefits.

[Apply for benefits](#)
[Create an account](#)

Apply for benefits

Find the right

Create a PEAK account

If you are just getting started, create a PEAK account to apply for benefits

With a PEAK account you can:

- Save your application and finish it later
- Track your application status
- Update your case online
- Check your balance and make payments
- Print medical ID cards

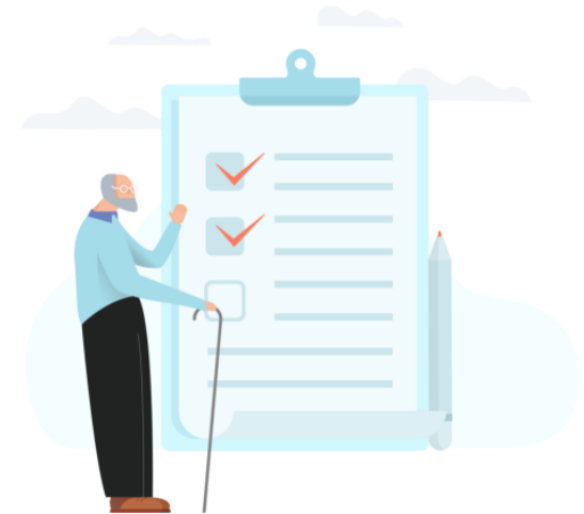
[Create PEAK account](#)

Or

[Apply as a guest](#)

Continue your application

If you already have a PEAK account, sign in to finish your application


[Sign in](#)

Create an account

Use a personal email address or mobile number to sign in.

Email address or mobile number

Enter email address or mobile number

Next

Already have an account? [Sign in](#)



Create an account

Password

Show

Your password must be 9-24 characters. It must have 1 number, 1 uppercase letter, 1 lowercase letter and one special character.

✓ 9-24 characters

✓ 1 number

✓ 1 uppercase letter

✓ 1 lowercase letter

✓ 1 special character such as !#\$%&_+=<>*

Enter password again

Show

✓ Passwords match

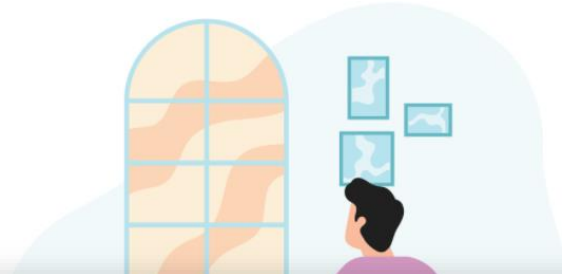
[Sign up](#)



Verify your email address

Help us make sure this email address really belongs to you

Email address
Rory@peak.com

[Send code](#)
[Change sign in information](#)


Verify your email address

✓ We sent a code to **Rory@peak.com**



Don't close this window. Please allow a few minutes for your code to arrive.

If the email doesn't show up in your inbox, check your spam or junk folder or have us send it again.

Enter code

[Send code again](#)
[Next](#)


Finish your profile

Make an account to apply for benefits or link to the benefits you already have.

*First name

*Last name

Mobile number

Do you already have benefits? Tell us more to link to your case.

* Date of birth

Social Security number

[I don't know or don't have a Social Security number](#)

Next

*Required



Member ID [Learn more](#)

Or

Client ID [Learn more](#)

[Use Social Security number](#)

Next

*Required

Use this mobile number to sign into PEAK?

Verify your mobile number and use it to sign into PEAK. We'll text a code to:

Mobile number

(999)-999-9999

Messaging and data rates may apply.

Send code

[Skip for now](#)

[Change mobile number](#)



Verify your mobile number



We sent a code to (999)-999-9999



Don't close this window. Please allow a few minutes for your code to arrive.

Enter code

[Send code again](#)

Next

[Skip for now](#)





You're all set

Sign in to PEAK using your email address or mobile number. You can also sign in to the Health First Colorado and MyCOBenefits apps.

Email address :
Rory@peak.com

Mobile number :
(999)-999-9999

You can always update your sign in information later. Sign in to PEAK and visit the Account Settings page to make updates

Finish



Manage My Account

> Overview

Benefits

Member Handbook

Report My Changes

Redetermination /
Recertification

Payments

Express Lane
Eligibility

Claims

Communications

Request Health First
Colorado
Card/CHP+ Card

Update Sign In Information

Case: 1B

Name

Abby

Case Number

1B

[County Contacts](#)

Address

Edit

Home

pueblo ,CO 81005

Mailing

pueblo ,CO 81005

Contact Information and Communication Preferences

Edit

Mobile Number

None

Home Phone Number

None

Email Address

None

Communication Preferences

Important case communications

U.S. Mail

Helpful information about benefit

None

Font Size

12 point

Language Preference

Spoken

Correspondence

Manage My Account

Update Sign In Information

> Overview

Benefits

Report My Changes

Redetermination /
Recertification

Payments

Express Lane
Eligibility

Claims

Communications



Start New
Application

If you do not have a medical, food, cash, or child care assistance case, click the Start New Application button above to apply for benefits.



Link your
Benefits

If you have a medical, food, or cash assistance case, click the Link your Benefits button above to view your existing benefits or apply for new benefits.

Questions? Please contact us. ☎ 1-800-250-7741 (7:30 a.m. to 5:15 p.m. - M-F)

Manage My Account

- > Overview
- Benefits
- Work Programs
- Member Handbook
- Report My Changes
- Redetermination / Recertification
- Payments
- Express Lane Eligibility
- Claims
- Communications
- Request Health First Colorado Card/CHP+ Card

Update Sign In Information

Case: 1B [REDACTED]

Name
Leo [REDACTED]

Case Number
1B [REDACTED] [County Contacts](#)

Address [Edit](#)

Home
[REDACTED] STERLING ,CO 80751

Mailing
[REDACTED] STERLING ,CO 80751

Contact Information and Communication Preferences [Edit](#)

Mobile Number
970-[REDACTED]

Home Phone Number
970-[REDACTED]

Email Address
[REDACTED]@hotmail.edu

Communication Preferences

Important case communications
Email
Text Message

Helpful information about benefits
Email
Text Message

Font Size
None

Language Preference

Spoken
English

Correspondence
English

Account settings

Update your contact and sign in information here.

Sign in information



Email address

leo@peak.com

[Edit](#)

Mobile number

(720) 971-1233

[Edit](#)

Password

[Edit](#)


Close your online PEAK account. This won't end your benefits. [Close my account](#)

DASHBOARD & DOCUMENT UPLOAD

- As of October 9, 2021 (this Thursday!)



OLD Manage My Account → Benefits

Justine Rabbit1B [redacted]

[Español](#) [Help](#) [Sign Out](#)

Overview

> Benefits

Member Handbook

Report My Changes

Redetermination / Recertification

Payments

Express Lane Eligibility

Communications

Request Health First Colorado Card/CHP+ Card

My Benefits

Benefit information may not reflect the most current information if your circumstances have changed. Whenever your benefits change, you should get a letter in the mail telling you about the change. The letter will also let you know your rights if you feel the change has been made in error.

The Benefit Summary below will tell you if you are eligible for the programs you requested.

You will see Pending while your application is being processed. If you see **Verification Needed**, we need more information to finish processing your application.

Click on **Verification Needed** in your benefit summary to see what documents are needed.

Benefit Summary

Who	Medical Assistance	Food Assistance	Cash Assistance
Jude Rabbit (1)	Approved for Benefits , APTC		
Jessica Rabbit (0)	Approved for Benefits , APTC		
Justine Rabbit (37)	Denied , APTC		

Application Status

Tracking #	Programs	Application Start Date	Application Submit Date	Status
605 [redacted]	Medical Assistance	10/02/2018	10/02/2018	Application Complete

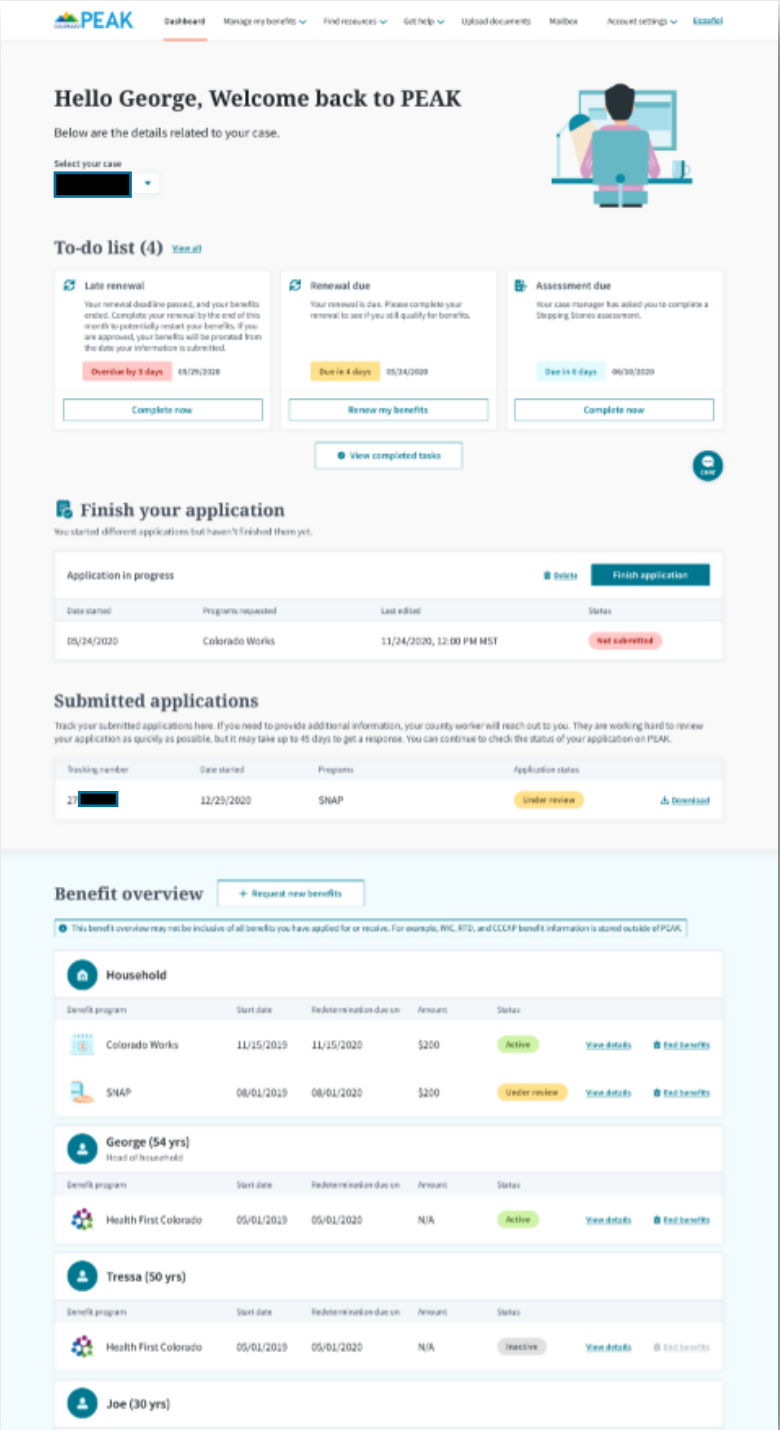
Upload Document

If you need to print a Medical Assistance card or have a new card mailed to you for someone in your home, click the "Request Health First Colorado Card/CHP+ Card" button below.

Request Health First Colorado Card/CHP+ Card

NEW → Dashboard

- To-do list
- Finish an application
- Submitted application status
- Benefit overview



Hello George, Welcome back to PEAK

Below are the details related to your case.

Select your case

To-do list (4) [View all](#)

Late renewal

Your renewal deadline passed, and your benefits ended. Complete your renewal by the end of this month to potentially restart your benefits. If you are approved, your benefits will be prorated from the date your information is submitted.

Overdue by 3 days 05/29/2020

[Complete now](#)

Renewal due

Your renewal is due. Please complete your renewal to see if you still qualify for benefits.

Due in 4 days 05/24/2020

[Renew my benefits](#)

Assessment due

Your case manager has asked you to complete a Stepping Stones assessment.

Due in 8 days 06/09/2020

[Complete now](#)

[View completed tasks](#)

Finish your application

You started different applications but haven't finished them yet.

Application in progress			
Date started	Programs requested	Last edited	Status
05/24/2020	Colorado Works	11/24/2020, 12:00 PM MST	Not submitted

Submitted applications

Track your submitted applications here. If you need to provide additional information, your county worker will reach out to you. They are working hard to review your application as quickly as possible, but it may take up to 45 days to get a response. You can continue to check the status of your application on PEAK.

Tracking number	Date started	Programs	Application status
27 <input type="text"/>	12/29/2020	SNAP	Under review Download

Benefit overview

[Request new benefits](#)

This benefit overview may not be inclusive of all benefits you have applied for or receive. For example, WIC, FID, and CCAP benefit information is stored outside of PEAK.

Household					
Benefit program	Start date	Redetermination due on	Amount	Status	
Colorado Works	11/15/2019	11/15/2020	\$200	Active	View details End benefits
SNAP	08/01/2019	08/01/2020	\$200	Under review	View details End benefits

George (54 yrs) Head of household					
Benefit program	Start date	Redetermination due on	Amount	Status	
Health First Colorado	05/01/2019	05/01/2020	N/A	Active	View details End benefits

Tressa (50 yrs)					
Benefit program	Start date	Redetermination due on	Amount	Status	
Health First Colorado	05/01/2019	05/01/2020	N/A	Inactive	View details End benefits

Joe (30 yrs)					
Benefit program	Start date	Redetermination due on	Amount	Status	
Health First Colorado	05/01/2019	05/01/2020	N/A	Inactive	View details End benefits

[Back to My Dashboard](#)

To-do list

This is what's due for your benefits. Missing a deadline could change the benefits you qualify for, or end your benefits.

To do (9)

Completed (6)

Late renewal

Your renewal deadline passed, and your benefits ended. Complete your renewal by the end of this month to potentially restart your benefits. If you are approved, your benefits will be prorated from the date your information is submitted.

Overdue by 3 days 05/29/2020

[Complete now](#)

Renewal past due

You missed your renewal deadline of 05/05/2020. You can still complete it before your benefits end on 05/31/2020. Complete your renewal by the 15th of this month or your benefits may be issued late.

Overdue by 3 days 05/24/2020

[Complete now](#)

Renewal due

Your renewal is due. Please complete your renewal to see if you still qualify for benefits.

Due in 4 days 05/24/2020

[Renew my benefits](#)

Make a payment

You have a CHP+ enrollment fee due.

Due in 4 days 05/24/2020

[Pay now](#)

Make a payment

You have a Health First Colorado Buy-In premium payment due.

Due in 4 days 05/24/2020

[Pay now](#)

Questions about your income

We have questions about the income you reported.

Due in 4 days 05/24/2020

[Respond now](#)

Proof needed

We need documents to verify the information you provided.

Due in 4 days 05/24/2020

[Upload documents](#)

Assessment due

Your case manager has asked you to complete a Stepping Stones assessment.

Due in 10 days 06/10/2020

[Complete now](#)

Upcoming interview

An interview is required to make sure we have the information needed to see if you qualify for benefits.

Due in 10 days 06/10/2020

There are no documents to be uploaded for your household.

For VCLtest (24 Yrs)

Work

Proof of income from Job, which could be paystubs, employer statement, or other proof from your employer.

Due in 11 days 09/25/2021

Upload



Identification

Proof of your identification which could be passport, driver's license, identification card, school ID card, U.S. military card, or other proof of identity.

Due in 31 days 10/15/2021

Upload

U.S. citizenship

U.S. passport, birth certificate, certificate of naturalization or other proof of U.S. citizenship.

Due in 97 days 12/19/2021

Upload

Identification

Proof of your identification which could be passport, driver's license, identification card, school ID card, U.S. military card, or other proof of identity.

Due in 97 days 12/19/2021

Upload

For ChildVCLtest (7 Yrs)

Identification

Proof of your identification which could be passport, driver's license, identification card, school ID card, U.S. military card, or other proof of identity.

Due in 97 days 12/19/2021

Upload

Hello [REDACTED]

Below are the details re

CASE ID: 1B [REDACTED]

To-do list (1) [View](#)



Renewal past due

You missed your renewal d
of September. You can still
before your benefits end o
30th. Complete your renev
of this month or your bene
issued late.

Due in 21 days

09/30/2021

[Complete now](#)

We're working on PEAK!



We're making PEAK easier to use! But we're not quite there yet. We're taking you to PEAK pages that we're still working on. They look different from the page you're on now. Don't worry, you're still on PEAK!

☐ Dismiss for now

[Continue](#)

Hello George, Welcome back to PEAK

Below are the details related to your case.

Select your case

To-do list (4) [View all](#)

Late renewal
Your renewal deadline passed, and your benefits ended. Complete your renewal by the end of this month to potentially restart your benefits. If you are approved, your benefits will be prorated from the date your information is submitted.

Overdue by 3 days 05/25/2020

[Complete now](#)

Renewal due
Your renewal is due. Please complete your renewal to see if you still qualify for benefits.

Due in 4 days 05/24/2020

[Renew my benefits](#)

Assessment due
Your case manager has asked you to complete a Stepping Stones assessment.

Due in 8 days 06/04/2020

[Complete now](#)

[View completed tasks](#)

Finish your application

You started different applications but haven't finished them yet.

Application in progress			
		Delete	Finish application
Date started	Programs requested	Last edited	Status
05/24/2020	Colorado Works	11/24/2020, 12:00 PM MST	Not submitted

Submitted applications

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Tracking number	Date started	Programs	Application status	
27 [redacted]	12/25/2020	SNAP	Under review	Download

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Benefit program	Start date	Redetermination due on	Amount	Status	
Colorado Works	11/15/2019	11/15/2020	\$200	Active	View details End benefits
SNAP	08/01/2019	08/01/2020	\$200	Under review	View details End benefits
George (54 yrs) Head of household					
Benefit program	Start date	Redetermination due on	Amount	Status	
Health First Colorado	05/01/2019	05/01/2020	N/A	Active	View details End benefits
Tressa (50 yrs)					
Benefit program	Start date	Redetermination due on	Amount	Status	
Health First Colorado	05/01/2019	05/01/2020	N/A	Inactive	View details End benefits
Joe (30 yrs)					

Hello George, Welcome back to PEAK

You started your application, but you have not submitted it yet.
Finish it here.



Finish your application

You started different applications but haven't finished them yet.

Application in progress			
		Delete	Finish application
Date started	Programs requested	Last edited	Status
05/24/2020	SNAP, Medical Assistance	11/24/2020, 12:00 PM MST	Not submitted

Application in progress			
		Delete	Finish application
Date started	Programs requested	Last edited	Status
05/15/2020	Colorado Works	11/24/2020, 12:00 PM MST	Not submitted

Quick access

Frequently asked questions
Questions you might have about your benefits or PEAK.

Services nearby
Explore other local resources and support.

Explore benefits
Learn more about benefits that might be available to you.

Hello George, Welcome back to PEAK

Below are the details related to your case.

Select your case



To-do list (4) [View all](#)

Late renewal
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[Complete now](#)

Renewal due
Your renewal is due. Please complete your renewal to see if you still qualify for benefits.
Due in 4 days 05/24/2020
[Renew my benefits](#)

Assessment due
Your case manager has asked you to complete a Stepping Stones assessment.
Due in 8 days 06/04/2020
[Complete now](#)

[View completed tasks](#)

Finish your application

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Application in progress Delete Finish application			
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05/24/2020	Colorado Works	11/24/2020, 12:00 PM MST	Not submitted

Submitted applications

Track your submitted applications here. If you need to provide additional information, your county worker will reach out to you. They are working hard to review your application as quickly as possible, but it may take up to 45 days to get a response. You can continue to check the status of your application on PEAK.

Tracking number	Date started	Programs	Application status	
27 [redacted]	12/29/2020	SNAP	Under review	Download

Benefit overview

[Request new benefits](#)

This benefit overview may not be inclusive of all benefits you have applied for or received. For example, WIC, RFD, and CCAP benefit information is stored outside of PEAK.

Household					
Benefit program	Start date	Redetermination due on	Amount	Status	
Colorado Works	11/15/2019	11/15/2020	\$200	Active	View details End benefits
SNAP	08/01/2019	08/01/2020	\$200	Under review	View details End benefits
George (54 yrs) Head of household					
Benefit program	Start date	Redetermination due on	Amount	Status	
Health First Colorado	05/01/2019	05/01/2020	N/A	Active	View details End benefits
Tressa (50 yrs)					
Benefit program	Start date	Redetermination due on	Amount	Status	
Health First Colorado	05/01/2019	05/01/2020	N/A	Inactive	View details End benefits
Joe (30 yrs)					

Hello [redacted], Welcome back to PEAK

Thanks! Your applications have been submitted and are currently being reviewed.



Submitted applications

Track your submitted applications here. If you need to provide additional information, your county worker will reach out to you. They are working hard to review your application as quickly as possible, but it may take up to 45 days to get a response. You can continue to check the status of your application on PEAK.

Tracking number	Date submitted	Programs	Application status	
[redacted]	12/29/2020	Medical Assistance	Processed	Download
[redacted]	12/29/2020	SNAP	Under review	Download
[redacted]	12/29/2020	Colorado Works	Submitted	Download

Quick access



Frequently asked questions

Questions you might have about your benefits or PEAK.



Services nearby

Explore other local resources and support.



Find a doctor

Search for health care professionals in your area.



Hello Ge

Your application

Under review

Download application

Quick acce



Upload a
Search for
in your app



Account
Update your
information
connect

Current application status

**Under review**

Estimated completion date: 05/05/2020



Application submitted

04/29/2020 10:00 am

Your application was submitted on PEAK.



Application received

04/30/2020 10:00 am

Your application was accepted by the county office.



Application under review

05/01/2020 10:00 am

Your application is being reviewed by case worker.



Interview completed



Determination completed

[Close](#)

Hello George, Welcome back to PEAK

Below are the details related to your case.

Select your case
[Redacted]



To-do list (4) [View all](#)

Late renewal

Your renewal deadline passed, and your benefits ended. Complete your renewal by the end of this month to potentially reactivate your benefits. If you are approved, your benefits will be prorated from the date your information is submitted.

Overdue by 3 days 05/25/2020

Complete now

Renewal due

Your renewal is due. Please complete your renewal to see if you still qualify for benefits.

Due in 4 days 05/24/2020

Renew my benefits

Assessment due

Your case manager has asked you to complete a Stepping Stones assessment.

Due in 8 days 06/09/2020

Complete now

[View completed tasks](#)



Finish your application

You started different applications but haven't finished them yet.

Application in progress

[Delete](#)

[Finish application](#)

Date started	Programs requested	Last edited	Status
05/24/2020	Colorado Works	11/24/2020, 12:00 PM MST	Not submitted

Submitted applications

Track your submitted applications here. If you need to provide additional information, your county worker will reach out to you. They are working hard to review your application as quickly as possible, but it may take up to 45 days to get a response. You can continue to check the status of your application on PEAK.

Tracking number	Date started	Programs	Application status	
27 [Redacted]	12/25/2020	SNAP	Under review	Download

Benefit overview

[+ Request new benefits](#)

This benefit overview may not be inclusive of all benefits you have applied for or receive. For example, WIC, RTD, and CCCAP benefit information is stored outside of PEAK.

Household

Benefit program	Start date	Redetermination due on	Amount	Status		
Colorado Works	11/15/2019	11/15/2020	\$200	Active	View details	End benefits
SNAP	08/01/2019	08/01/2020	\$200	Under review	View details	End benefits

George (54 yrs)

Head of household

Benefit program	Start date	Redetermination due on	Amount	Status		
Health First Colorado	05/01/2019	05/01/2020	N/A	Active	View details	End benefits

Tressa (50 yrs)

Benefit program	Start date	Redetermination due on	Amount	Status		
Health First Colorado	05/01/2019	05/01/2020	N/A	Inactive	View details	End benefits

Joe (30 yrs)

Benefit overview

[+ Request new benefits](#)

This benefit overview may not be inclusive of all benefits you have applied for or receive. For example, WIC, RTD, and CCCAP benefit information is stored outside of PEAK.

Household

Benefit program	Start date	Redetermination due on	Amount	Status		
Adult Financial	11/15/2019	11/15/2020	\$200	Active	View details	End benefits
SNAP	08/01/2019	08/01/2020	\$200	Under review	View details	End benefits

[Redacted] (54 yrs)

Head of household

Benefit program	Start date	Redetermination due on	Amount	Status		
Health First Colorado	05/01/2019	05/01/2020	N/A	Active	View details	End benefits

[Redacted] (50 yrs)

Benefit program	Start date	Redetermination due on	Amount	Status		
Health First Colorado	05/01/2019	05/01/2020	N/A	Inactive	View details	End benefits

[Redacted] (30 yrs)

Benefit program	Start date	Redetermination due on	Amount	Status		
Health First Colorado	05/01/2019	05/01/2020	N/A	Denied	View details	End benefits

[Redacted] (13 yrs)

Benefit program	Start date	Redetermination due on	Amount	Status		
Plan Plus	05/05/2019	05/05/2020	\$200	Active	View details	End benefits

Is your information up-to-date?

Make sure your information is up-to-date, such as income, address, phone number and who is in your household.

[View my information](#)

Quick access



Frequently asked questions

Questions you might have about your benefits or PEAK



Services nearby

Explore other local resources and support



Find a doctor

Search for health care professionals in your area



Upload documents

Submit requested information



Mailbox

View letters about your benefits



Health First Colorado/CHP+ member ID card

View and print your Health First Colorado or CHP+ member ID card.



Check EBT balance

Check the balance on your EBT card, also known as the Colorado Quest card



Work programs

Manage information for my Colorado Works or Employment First benefits



APPLICATION UPDATES

- New or updated income types
- Disability application link



You're all set

Sign in to PEAK using your email address or
sign in to the Health First Colorado app

Email address :
Rory@peak.com

Mobile number :
(999)-999-9999

You can always update your information
and visit the Account Settings page

We're working on PEAK!



We're making PEAK easier to use! But we're not quite there yet. We're taking you to PEAK pages that we're still working on. They look different from the page you're on now. Don't worry, you're still on PEAK!

[Continue](#)

✓ [Start](#)

✓ [People](#)

3 Assets

> 4 **Income**

5 Bills

6 Submit

More About Michael's Other Income

If you have income from sources other than a job or self-employment, answer the questions on this page.

If you came to this page by mistake, click the button below to clear this page and go back to the Other Income screen.

[Return to Other Income](#)

You have told us that Michael gets or will get money from Other Income. Answer the questions below to tell us more about this payment. If you get this type of payment only a few times a year, choose monthly and estimate how much this payment would be each month. Do not include income you have reported already on this application. ?

*What category of other income does Michael get or will get money from?

Other

*What type of Other income does Michael get or will get money from?

- < click here to choose >
- < click here to choose >
- Cash Contributions Other
- Capital Gains
- Gambling/Lottery
- Prizes/Awards
- Gifts
- Other Unearned All
- Child Support -Arrears
- Student Loan Forgiveness

ing payments from this type? ?

et payments from this type? ?

nt from this type? ?

#? (You can get this number from your check, award letter, or

Add Another ?

Does Michael have any other Other Income?

☐ Yes ☐ No

[Back](#)

[Save](#)

[Save & Exit](#)

[Next](#)

Other Income Updated Options:

- Capital Gains
- Student Loan Forgiveness

Tax Deductions

If you claim tax deductions, answer the questions on this page.

If you came to this page by mistake, click the button below to clear this page and go back to the Job Income screen.

[Return to Job Income](#)

Answer the questions below to tell us more about Michael's earned income deductions. Telling us about these things could make the cost of health insurance lower. You should not include a cost that you already considered in your answer to job income and net self-employment. [?](#)

*Type [?](#)

< click here to choose > [?](#)

< click here to choose >

Legal Conservator Fees

Alimony

Penalty on early withdrawal of savings

Capital Loss

Student Loan Interest Deduction

Contributions made to your traditional IRA

Domestic Production Activities

Health Saving Account (HSA) deduction

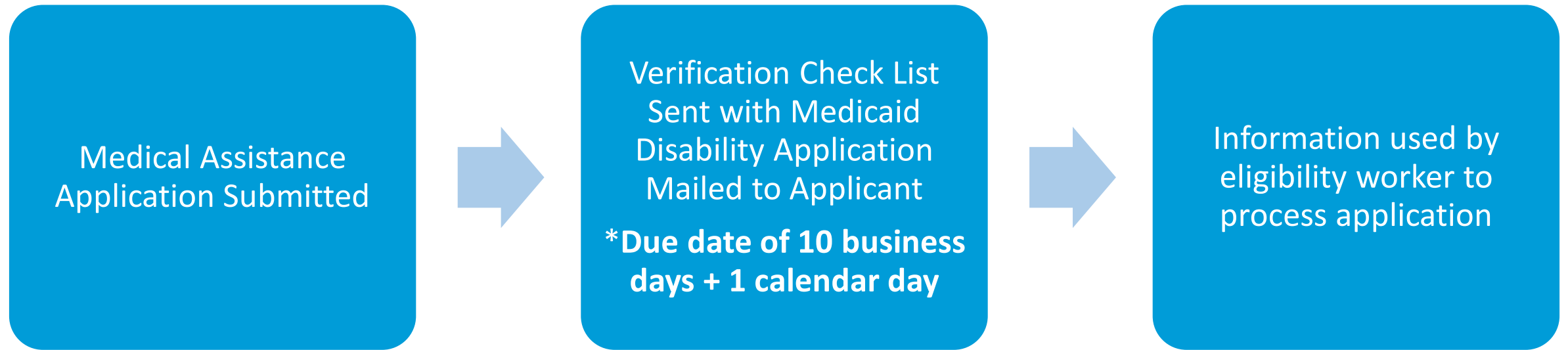
Net Operating Loss

[Save](#)
[Save & Exit](#)
[Next](#)

New Tax Deduction Options:

- Capital Loss
- Net Operating Loss

Medical Assistance Disability Determination Updates



✓ [Start](#)

> **2 People**

3 Assets

4 Income

5 Bills

6 Submit

Household Member Questions

Blindness or Disability

*Check the box for anyone in the home who is blind or disabled.

- ☐ Blind Person (21)
☐ No one

Help with Self-Care

*Check the box for anyone with a medical, physical, mental or developmental condition that causes you to regularly need help with some or all of your self-care activities (such as bathing, dressing, eating, or using the bathroom). [?](#)

- ☒ Blind Person (21)
☐ No one

If you believe you have a disability, even if you have been denied disability status by the Social Security Administration, please complete a Medicaid Disability Application and Medical Records Release Form, which you can access [here](#).

Medical / Nursing Facility Information

*Check the box for anyone who is living in a nursing home, acute care, hospital, group home, mental health institution or long-term care facility for at least 30 days within the last 90 days.

- ☐ Blind Person (21)
☐ No one

Future Medical / Nursing Facility Information

*Check the box for anyone who needs to move to a nursing home, acute care, hospital, group home, mental health institution or long-term care facility within the next 30 days, or who needs in-home health care to stay in their home.

- ☐ Blind Person (21)
☐ No one

Medicare Part A, Part B, Part C, or Part D

*Check the box for anyone who is getting Medicare Part A, Part B, Part C, or Part D or who is entitled to Part A, B, C or D. By entitled, we mean that you are able to get the benefit, even if you aren't actually getting it. To find out more about Medicare Part A, Part B, Part C, and Part D, click the Help button. [?](#)

- ☐ Blind Person (21)
☐ No one

Supplemental Security Income (SSI)

*Have you or anyone in your home who is applying for Medical Assistance applied for Supplemental Security Income (SSI) or other Social Security Benefits?

- ☐ Yes ☐ No

Link to Disability Application

- For ANY of the household member questions, when a household member is selected, information and a link to access a disability application displays.
- Displays in both the application and account management functions.

- ☒ Blind Person (21)
☐ No one

If you believe you have a disability, even if you have been denied disability status by the Social Security Administration, please complete a Medicaid Disability Application and Medical Records Release Form, which you can access [here](#).



Apply By Mail

If you want to fill out a paper application and mail it in, print out one of the applications below. You can also drop it off at your county of residence's [local county office](#) or at a local [application assistance site](#).

BY MAIL

Apply For Health First Colorado (Colorado's Medicaid Program) and Child Health Plan *Plus* (CHP+) Only

- [Health First Colorado & Child Health Plan *Plus* \(CHP+\) Paper Application - English](#)
- [Health First Colorado & Child Health Plan *Plus* \(CHP+\) Paper Application - Spanish](#)

Apply for Health First Colorado, Child Health Plan *Plus* (CHP+), Cash, and Food Assistance

- [Health First Colorado, Child Health Plan *Plus* \(CHP+\), Cash, & Food Assistance Paper Application - English](#)
- [Health First Colorado, Child Health Plan *Plus* \(CHP+\), Cash, & Food Assistance Paper Application - Spanish](#)
- [Health First Colorado, Child Health Plan *Plus* \(CHP+\), Cash, & Food Assistance Paper Application - English Large Print](#)

If you believe you have a disability, even if you have been denied disability status by the Social Security Administration, please also fill out:

- the [English Disability Application](#) or the [Spanish Disability Application](#)
and
- the [English Medical Records Release Form](#) or the [Spanish Medical Records Release Form](#).

You will also need to fill out an [English Affidavit to Establish Identity Form](#) or a [Spanish Affidavit to Establish Identity Form](#) if you or your family:

- have a child age 0-15 for whom no acceptable identity documents are available (acceptable documents include clinic, doctor, hospital, or school records)
or
- are an individual age 16-18 for whom no other acceptable identity documents are available and school identification cards or drivers' licenses are not available
or
- are an individual with a disability in an institutional care facility and no other evidence of identity is available.

To View Forms

<https://www.colorado.gov/hcpf/how-to-apply#bymail>

MANAGE MY ACCOUNT

- Case closure
- IEVS notice response

Case Closure Request

via Benefits Overview or Report My Changes

PEAK

COLORADO

Abby [REDACTED] 1B [REDACTED]

Online Assistance

Español

Help

Sign Out

Welcome to Report My Changes!

You should only report changes that have already happened, and not changes you think will happen in the future. The exception to this is reporting the loss of other health insurance, which you can report up to 60 days before the other insurance ends.

Check the boxes for all of the changes that you want to report.

Update Benefits

Household

New Individuals, Newborns & Pregnancy

Individual

Income, Expenses, & Assets

Review

Update Benefits

☐ Add new benefits. [Click here](#) to find out more about what programs you can add.

☐ Reapply for Child Health Plan *Plus* (CHP+) Assistance.

☐ End Medical Assistance, Food Assistance, Colorado Works, and/or Adult Financial benefits

Next

PEAK

COLORADO

1B [REDACTED]

Online Assistance

Español

Help

Sign Out

Manage My Account

Update Sign In Information

Case: 1B [REDACTED]

Name

Abby [REDACTED]

Case Number

1B [REDACTED]

[County Contacts](#)

Address

Edit

Home

[REDACTED]

pueblo ,CO 81005

Mailing

[REDACTED]

pueblo ,CO 81005

Contact Information and Communication Preferences

Edit

Mobile Number

None

Home Phone Number

None

Email Address

None

Communication Preferences

Important case communications

U.S. Mail

Helpful information about benefits

None

Font Size

12 point

Language Preference

Spoken

English

Correspondence

English

Household

Name	Age	Social Security	Relationship To Head of Household
Abby [REDACTED]	26	***-**- [REDACTED]	Head of Household

Report Change

Do you want to stop receiving some or all of your benefits? To get started, click on the **End Benefits** button.

End Benefits

Questions? Please contact us. 1-800-250-7741 (7:30 a.m. to 5:15 p.m. - M-F)

Which Benefits Do You Want to End?

Please select the household member(s) below who would like to stop receiving Medical Assistance benefits. You may also end your Food Assistance, Colorado Works, and Adult Financial benefits here.

[Select all](#)

☒ Medical Assistance for Abby [REDACTED]

*1. When does Abby want their Medical Assistance stopped?

03/31/2021



End Benefits

1. You are requesting to end **Medical Assistance** benefits for Abby [REDACTED] on 03/31/2021.

Important: If any members of the household wish to continue receiving Food Assistance or Colorado Works benefits, they can apply for benefits on a separate case through PEAK.

Back

Next



Change Report Information

Your tracking number for your Change Report is 209 [REDACTED]

Be sure to write this number down or print this page for your records.
Your Change Report has been sent to Pueblo county.

Print Your Change Report

If you would like to print a copy of your Change Report, please click the Print My Change Report button. If you decide to print, please keep in mind that your Change Report has your private, personal information in it.

- [Print My Change Report](#)
- [Print My Types of Proof Needed](#)
- [Print My Rights & Responsibilities](#)

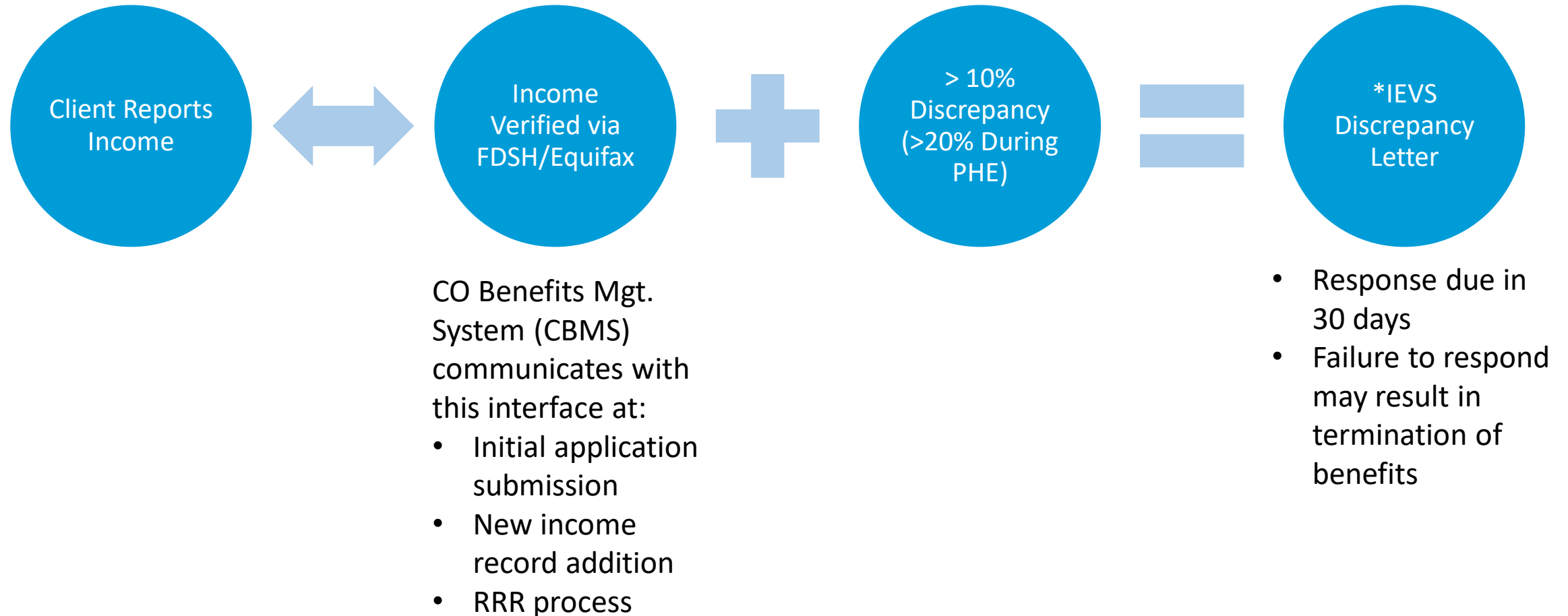
You will need to have a program called Adobe Acrobat Reader to see and print this information. If you do not have this program on your computer, you may install it for free by clicking the button below:



Next

1. Change Report Review
2. Results

New Electronic Income & Employment Verification (IEVS) Interface




[Back to My Dashboard](#)

To-do list


This is what's due for your benefits. Missing a deadline could change the benefits you qualify for, or end your benefits.

To do (9)
Completed (6)


Late renewal
Your renewal deadline passed, and your benefits ended. Complete your renewal by the end of this month to potentially restart your benefits. If you are approved, your benefits will be prorated from the date your information is submitted.


Overdue by 3 days 05/29/2020

Complete now


Renewal past due
You missed your renewal deadline of 05/05/2020. You can still complete it before your benefits end on 05/31/2020. Complete your renewal by the 15th of this month or your benefits may be issued late.


Overdue by 3 days 05/24/2020

Complete now


Renewal due
Your renewal is due. Please complete your renewal to see if you still qualify for benefits.


Due in 4 days 05/24/2020

Renew my benefits


Make a payment
You have a CHP+ enrollment fee due.


Due in 4 days 05/24/2020

Pay now


Make a payment
You have a Health First Colorado Buy-In premium payment due.


Due in 4 days 05/24/2020


Pay now


Questions about your income
We have questions about the income you reported.

Due in 4 days 05/24/2020


Respond now


CHAT


Proof needed
We need documents to verify the information you provided.


Due in 4 days 05/24/2020

Upload documents


Assessment due
Your case manager has asked you to complete a Stepping Stones assessment.

Due in 10 days 06/10/2020

Complete now


Upcoming interview
An interview is required to make sure we have the information needed to see if you qualify for benefits.

Due in 10 days 06/10/2020

Income Questions Notice

- New dashboard feature will include this notice and the ability to respond online.



You're all set

Sign in to PEAK using your email address or
sign in to the Health First Colorado app

Email address :
Rory@peak.com

Mobile number :
(999)-999-9999

You can always update your information
and visit the Account Settings page

We're working on PEAK!



We're making PEAK easier to use! But we're not quite there yet. We're taking you to PEAK pages that we're still working on. They look different from the page you're on now. Don't worry, you're still on PEAK!

[Continue](#)

- 1 Start
- 2 People
- 3 Assets
- > 4 Income
- 5 Bills
- 6 Other
- 7 Submit

Response Needed About Your Income

We are required to check with your employer to make sure that the income that you report matched what they are reporting. Please take a look to see why this information may be different from what you reported. (Note: make sure to check the Employer Name - if it is written even slightly different it may be why the income you reported does not match).

Employer Verified Income ?

Who	Employer	Pay Frequency	Pay Date(s)	Gross Income Amount	Estimated Annual Income
Sheree [REDACTED]	All 3 Interfaces	Weekly	10/07/2020	\$650.00	N/A

Income You Provided

Who	Employer	Pay Frequency	Pay Date(s)	Gross Income Amount
Sheree [REDACTED]	All 3 Interfaces	Weekly	10/07/2020	\$650.00

Please review the information above and report any changes below by **June 25, 2021**. Changes to your income and household could change what programs you qualify for.

Report Sheree's Income Changes

* Do you have a change to report to the income you previously reported? **This includes changes to employer, income or household size (someone joining or leaving).**

- ☐ Yes, I have a change to report.
- ☐ No, the income amount above is correct and I do not have any changes to report.

Next

- For individuals with seasonal or commission-based income, the Estimated Annual Income amount will display.
- Help Text: If you have told us that you have a seasonal job, we're using this information to estimate what your annual income might be based on the information we get from your employer. If this doesn't look right, you can report a change below.

Report Sheree's Income Changes

* Do you have a change to report to the income you previously reported? **This includes changes to employer, income or household size (someone joining or leaving).**

- ☒ Yes, I have a change to report.
- ☐ No, the income amount above is correct and I do not have any changes to report.

Please check all the boxes that apply to you.

- ☐ I no longer work at a job listed under Employer Verified Income.
- ☐ My hours at my job(s) that I reported have changed.
- ☐ My income at my job(s) that I reported have changed.
- ☐ I have a new job.
- ☐ Someone in the household is a live-in home care provider.
- ☐ A person left my household. (For example: legal separation, divorce, death, adult child moved out).
- ☐ A new person joined my household. (For example: marriage, adult child moved back in, child under the age of 19 joined your household).
- ☐ Other

Next

The *Income Summary* page will queue.

The *Income Summary* and *Household Member Summary* pages will queue.

Not RTE eligible; option to upload income proof and free form text box.

☒ Other

Use this space to give us proof of your current income, such as a letter from your employer or a pay stub. If you think there is a mistake in the estimated yearly income please explain here. Please also tell us about any income you receive from renting property to others.

Upload Document

Report Sheree's Income Changes

* Do you have a change to report to the income you previously reported? **This includes changes to employer, income or household size (someone joining or leaving).**

- ☐ Yes, I have a change to report.
- ☒ No, the income amount above is correct and I do not have any changes to report.

Note: This may mean you make too much money to qualify for Health First Colorado or Child Health Plan Plus (CHP+). Your health benefits are not changing at this time. We will send you another letter if you no longer qualify for Health First Colorado or CHP+.

Next

RESOURCES



PEAK Outreach Initiative

Colorado PEAK is an online application and benefit management tool for Coloradans who need health coverage, help buying groceries, financial assistance, job readiness education/tools, help with childcare, and more.

The PEAK Outreach Initiative is charged with improving access to public assistance programs so every eligible individual, child, and family is enrolled in the benefits that help them thrive. We provide outreach and training resources to organizations that play a role in helping Coloradans access benefits online through Colorado PEAK.



[PEAK Training Resources](#)



[PEAK Outreach Materials](#)

Additional Resources

Training Opportunities:

PEAK October 2021 Build Update Webinars

For Community Partners Thursday, Oct 7, 2021 | 2pm | [Click Here to Register](#)

For County/Eligibility Staff Monday, Oct 11, 2021 | 9am | [Click Here to Register](#)

Technical Support Resources

[PEAK Technical Support Center](#)

Training Resources

The PEAK Outreach Team offers various options to help community partners stay informed on current and upcoming PEAK functionality.

[Presentations](#)



[User Guides](#)



[E-Learning](#)



[Updates Archive](#)



[PEAK Training Request](#)

- For customized in-person or web-based training, please complete the following PEAK Training Request form by clicking [here](#).

Outreach Materials

PEAK Outreach Materials are available!

To request materials for your organization, [click here](#) or visit www.peakoutreach.com/order-materials.

Brochures



Client Business cards



Posters



CONTACT US



www.peakoutreach.com



peakoutreach@bouldercounty.org

