



**BUILDING
BETTER
HEALTH**

#coverCO

2018

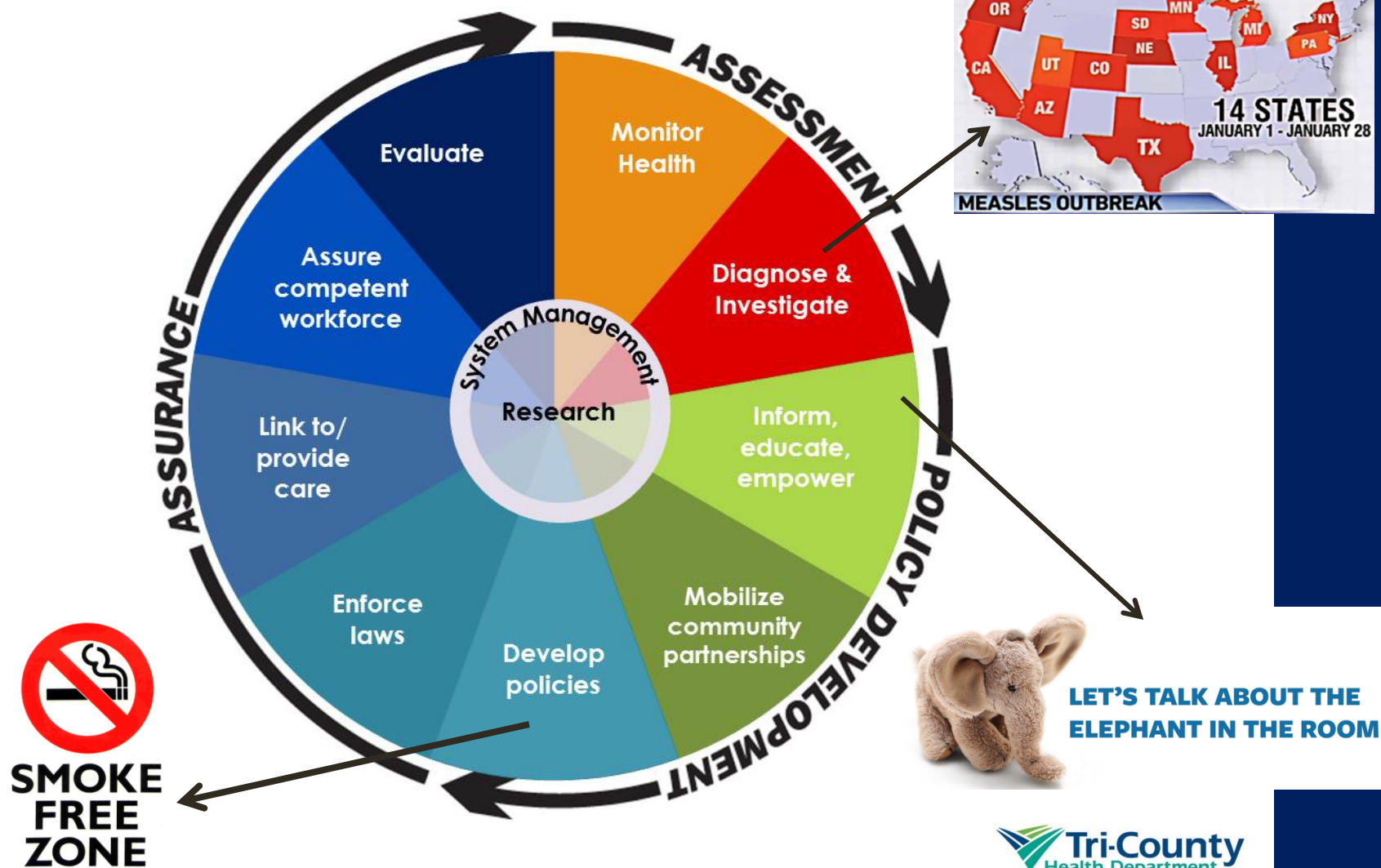
RESOURCES
INSPIRATION
SUPPORT

Helping the Uninsured Get Care

Local Public Health Departments: Gap services for the uninsured

Kaitlin Wolff, MPH, BSN, RN
Regional Health Connector
Tri-County Health Department
October 16, 2018

What is public health?



Public Health Clinical Services

- Deemed essential to individual and the public's health
- Available regardless of insurance status
- Some ask for payment on a sliding fee scale based on income, many available at no charge
- Considered 'gap services,' not a medical home

Nurse Home Visitors



- Focus is families
- Goal is to improve long-term outcomes
- Accept community referrals

Family Planning/Sexual Health

- Annual health examination
- Birth control supplies and counseling
- Emergency contraception
- Testing for pregnancy
- Testing and treatment for STDs
- Testing HIV/AIDS
- Community education and outreach
- Pelvic exam
- Pap Testing
- Clinical breast exam
- Free condoms



Immunizations

- Vaccines for Children Program (VFC)
- Uninsured adults
- Some health departments can do off-site clinics



School-Based Immunization Clinic for APS

WIC

The Special Supplemental Nutrition Program for Women, Infants and Children

- WIC provides food valued at \$57 per person each month at no cost – qualification is based on income
- All families are welcome - including families with caregivers that are moms, dads, grandparents, kinship care and foster parents
- Children can stay on from birth until 5 years old
- Families can apply for WIC at anytime

HEALTHY FOOD.
HEALTHY KID.
HAPPY FAMILY.



Specialty Services

- Senior Dental
- Diabetes Education and Prevention
- Healthy Communities
- Tuberculosis evaluation & treatment
- Syringe Access





Find your local health department

Search “CDPHE local public health”

<https://www.colorado.gov/pacific/cdphe/find-your-local-public-health-agency>

Thank You



Kaitlin Wolff

kwolff@tchd.org

303-363-3036

Colorado Indigent Care Program (CICP)

Taryn Graf, CICP Administrator
Health Care Policy and Financing

Oct-18

CICP Historical Information

- The CICP was created in 1983
 - Program rules were completely reorganized and updated in spring 2017
- Safety net program, designed to help low-income uninsured or underinsured individuals access health care services

What is the CICP?

- The CICP is a discount program
 - Not health insurance, and has no defined “benefits”
- Available at select providers throughout the state
 - 70 providers, 265 total provider sites
- Only emergency services are mandated to be discounted, other available services vary by provider

Who qualifies?

- Applicants that are lawfully present, Colorado residents who are at or below 250% of the federal poverty level
 - Annual income of \$30,350 for a single person
 - Annual income of \$62,750 for a family of four

Primary Health Insurance & CICP

- Applicants who are eligible for Health First Colorado or CHP+ do NOT qualify for CICP
 - Applicants who appear to be eligible for Health First Colorado or CHP+ must apply and be denied before they can be placed on CICP
- Applicants who have private health insurance may qualify for CICP
 - CICP always encourages our clients to obtain and use private health insurance, but it is not required to qualify for CICP

Lawful Presence

- Applicants must provide one document proving their lawful presence
 - For US Citizens, can be a birth certificate, passport, an ID or driver's license from a REAL ID compliant state, etc.
 - For non-US Citizens, can be any document that can be verified through the Systematic Alien Verification for Entitlements (SAVE) program, or an ID or driver's license from a REAL ID compliant state

Where can applicants apply?

- Applicants can apply for CICP at any of our participating CICP provider sites
 - A full list of our CICP providers can be found on the Department's website: www.colorado.gov/hcpf/colorado-indigent-care-program

What do applicants need to apply?

- Required documentation varies from provider to provider
 - At the least, applicants need proof of lawful presence and income information for themselves and their household members
 - Applicants can call the provider to get a list of what documentation they need to bring with them
- Applicants may be required to apply at each provider they go to if the provider does not accept ratings from other providers

Excluded Services

- CACP does not discount:
 - Non-emergency dental
 - Behavioral health services
 - Elective surgeries
 - Experimental or non-USFDA approved treatments
 - Court ordered procedures
 - Any non-medically necessary services

Thank you!

Taryn Graf
CICP Administrator

Taryn.Graf@state.co.us

CICPCorrespondence@state.co.us



HELPING THE UNINSURED GET CARE!

Presented by
Angela Rose,
*Colorado Community
Health Network,
Health Center
Workforce Manager*



■ Who is CCHN?

- Colorado Community Health Network – the membership organization for 20 Colorado CHCs

■ What are Federally Qualified Health Centers?

- Mission driven organizations that provide health care for underserved, underinsured and uninsured patients.

■ Why do CHCs Exist?

- To provide high quality health care regardless of someone's ability to pay.

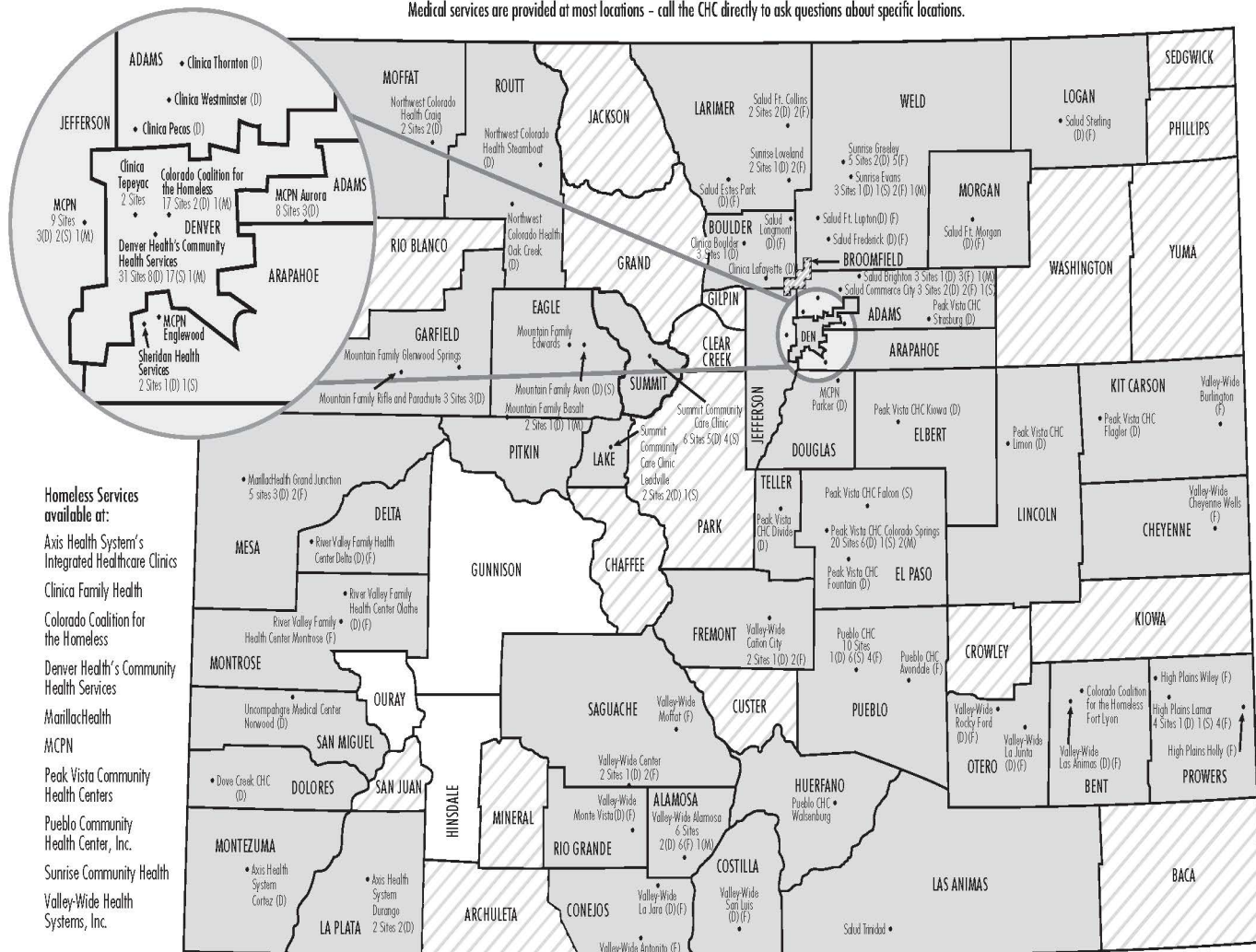


COLORADO'S COMMUNITY, FARMWORKER/MIGRANT, SCHOOL-BASED & HOMELESS HEALTH CENTERS

(D) = Dental Services Available (S) = School-Based Health Center, limited services (F) = Farmworker/Migrant Site (M) = Mobile Health Care Unit

Forty-two counties have Community Health Center (CHC) sites, and patients from a total of 61 counties receive care at CHCs.

Medical services are provided at most locations - call the CHC directly to ask questions about specific locations.



**WHERE ARE
CHCs
LOCATED?**

**CHCs
providing
access to
care in
Colorado**

**20 CHCs
Operate
202 Clinic
Sites**

Counties with CHC sites

Counties served by a neighboring CHC

Counties without easy access to CHC sites

Colorado Community Health Network • 600 Grant Street • Suite 800 • Denver, CO 80203 • 303/861-5165 • 303/861-5315 FAX • www.cchn.org

CHCS ACROSS COLORADO



Northwest Colorado
Health, Craig



Sunrise Community
Health, Monfort
Family Clinic



Denver Health, La Casa
Quigg Newton



Mountain Family
Health Centers,
Glenwood Springs

CONNECTING PEOPLE TO SERVICES

■ Services CHCs Provide

- Integrated Models of Care

■ Affordable Care

- Sliding Fee Scale
- Public Health Insurance or Private via Connect for Health

■ Resources

- CCHN's Website
- Finding a CHC Map and Search Capabilities
- English and Spanish Webpages

Thank You
Learn More About CHCs at
www.CCHN.org

Contact
Information:
Angela Rose at
Angela@cchn.org
303-867-9511



Resources for the uninsured in rural Colorado

Sara Leahy, Colorado Rural
Health Center

Colorado Rural Health Center

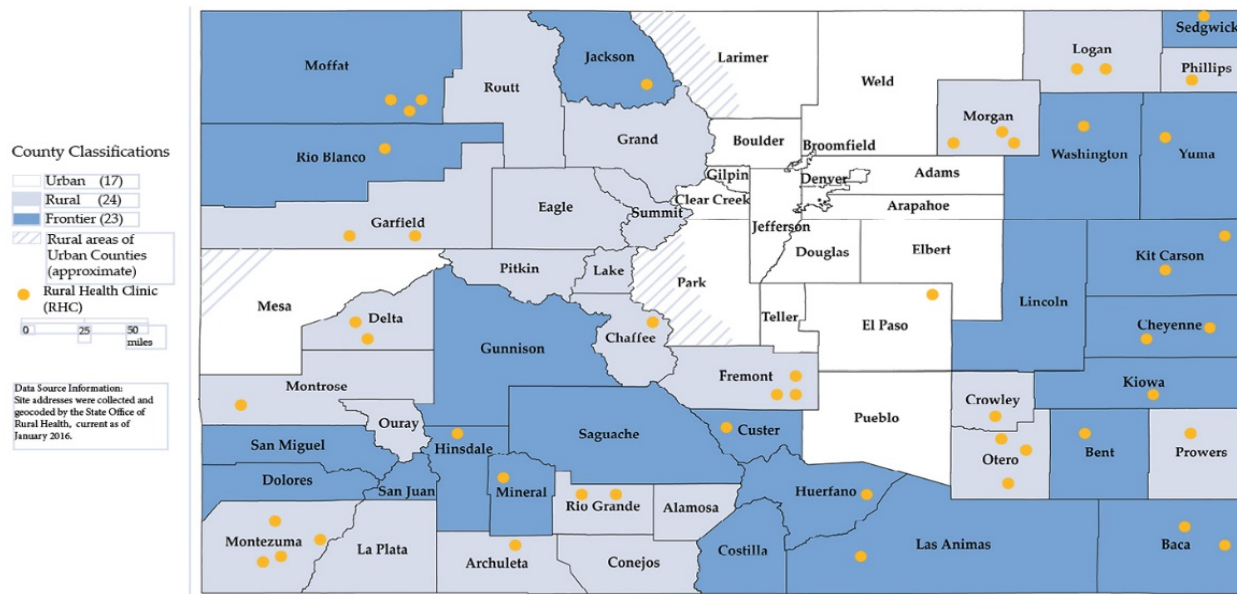


The State Office of Rural Health

- **State Office of Rural Health**
- **Our mission** is to enhance healthcare services in the state by providing information, education, linkages, tools, and energy toward addressing rural health issues.
- **Our services**
 - Quality Improvement to expand access to care, TA for Compliance and Regulations
 - Workforce - Provider Recruitment and Retention
 - Health Information Technology support
 - Educational events
 - Policy and Advocacy

Rural Health Clinics (RHCs)

- Increase access to primary care services for Medicaid and Medicare patients in rural communities
- Located in rural and underserved areas



RHCs

Look different!

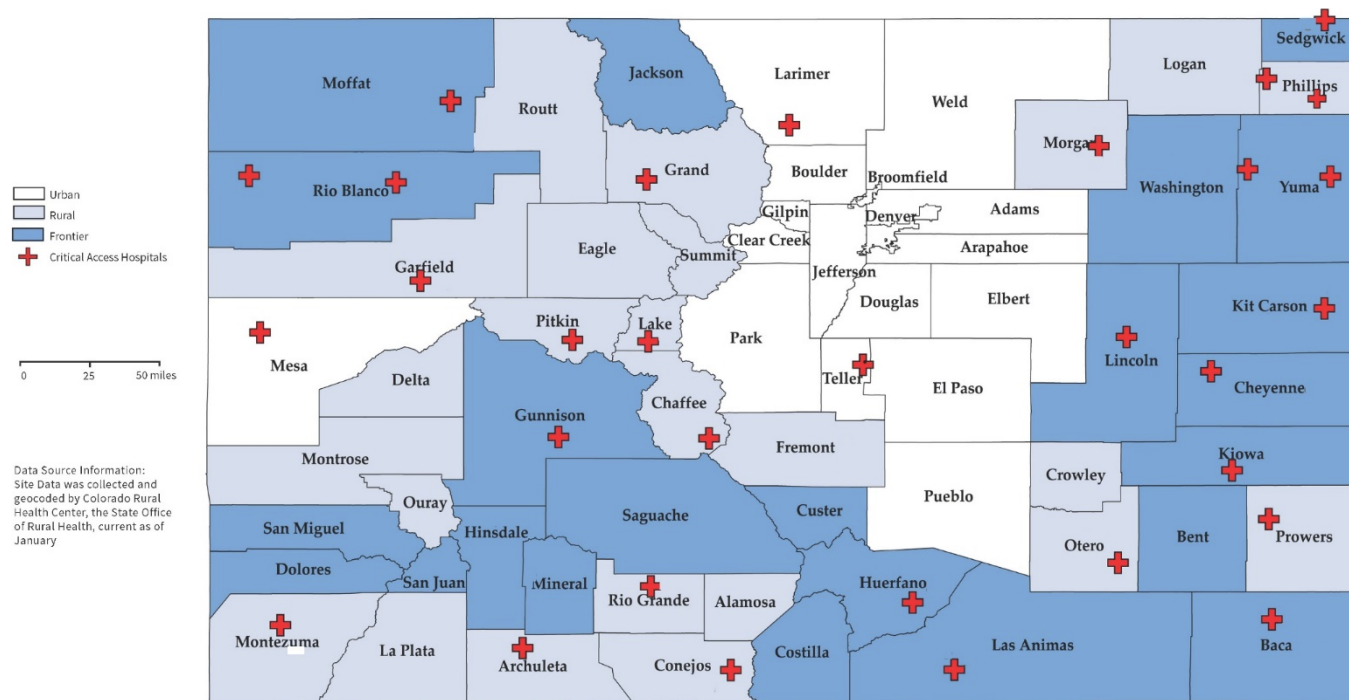
- Hospital-based or non hospital non-profits
- community/town funded and supported, public;
- Independent practices
- Different sizes from solo practice to larger multi-disciplinary

Services

- Primary Care
 - Family practice, pre-natal, OB, pediatrics, internal and geriatrics, behavioral health, family planning, home visits, chronic care management, case management/care coordination
 - Specialty services and social services

Critical Access Hospitals (CAHs)

- Reduce the financial vulnerability of rural hospitals and **improve access to healthcare** by keeping essential services in rural communities



CAHs

- Have 25 or fewer inpatient beds, are located more than 35 miles from another hospital, and are located in a designated rural area
- Services and specialty care
 - Prioritize based on individual needs in community
 - 24 hour ED care and staff, IP and OP services, Laboratory and Radiology

Who lives in rural Colorado?

Income and health outcomes ~

- Median projected age rural Coloradans in 2019:
 - 44, versus 40 in urban counties
- Rural Coloradans aged 0-17:
 - 23% live below the 2014 Federal Poverty Level of \$23,850 per four person family compared to the state average of 16%
- Rural Coloradans without insurance:
 - Decreased over the past 5 years from approximately 26% to 15%, a percent change of 42%.
- Rural Coloradans with diabetes:
 - Over 7% of adults
- Rural Coloradans teen pregnancy rate:
 - 38.71% higher than urban parts of the state
- Suicide remains disproportionately higher for rural Coloradans:
 - The northwest and central mountain regions have a significantly higher than state average suicide rate at more than 38 suicide deaths per 100,000 people compared to the state average of 25 (a 41.3% difference)

Policy and Advocacy, rural health impact

Policy

2017 Session:

- Opioid Abuse & Addiction
- Drug Costs
- Coverage & Costs
- Transparency & Reporting
- Freestanding Emergency Departments
- Mental & Behavioral Health
- Healthy Equity
- Workforce

Get involved!

Advocacy

- Data + Stories = Effective Advocacy
 - Snapshot of Rural Health
 - Safety Net Clinic Week



Contact us anytime!

Sara Leahy, Director of
Business Development

303.565.5848

sl@coruralhealth.org



Colorado Consumer Health Initiative

Blue Guide Coverage Resources Consumer Assistance Program

cohealthinitiative.org



Colorado Consumer
Health Initiative

Blue Guide Tool

Colorado Consumer Health | x

Colorado Consumer Health | x

Colorado Consumer Health | x

The Blue Guide - A resource | x

New Tab

x


Inbox (5) - sarenales@cohe... | x

+


https://www.cohealthinitiative.org


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ABOUT MEMBERSHIP NEED HELP? TELL YOUR STORY EVENTS BLOG OUR WORK DONATE NOW




Colorado Consumer
Health Initiative



NEED HELP? 

GET UPDATES 


BECOME A MEMBER 

Consumer Voices
FOR CHANGE

POLICY & ADVOCACY CONFERENCE

September 20th


Join us!



CONSUMER VOICES FOR CHANGE CONFERENCE!

Our CVC conference is back! Join us on Sept. 20th as we focus this year's conference on health equity and the intersections of health care, financial security, and economic justice.

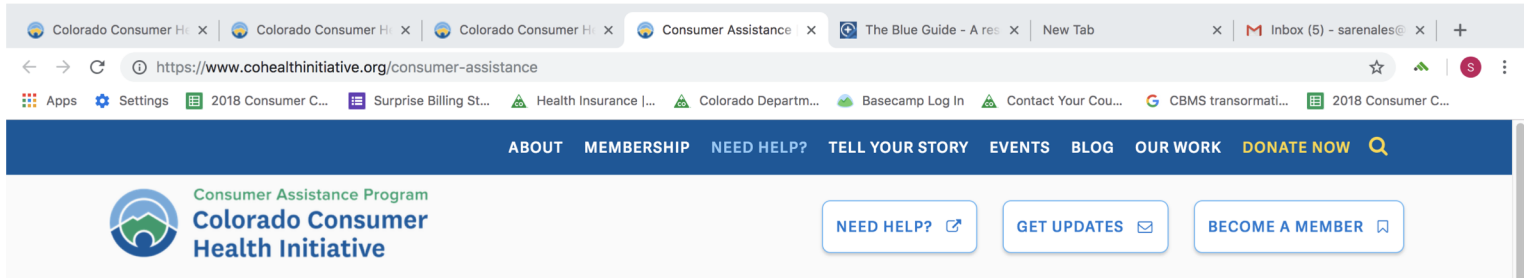
REGISTER HERE!



OUR MISSION

CCIH advances the consumer voice to improve access

Blue Guide Tool



Consumer Assistance

NEED HELP?

Consumer Assistance

[Health Coverage Resources](#)

[Blue Guide Map to Providers for the Uninsured](#)

[Download the Blue Guide to Uninsured Resources](#)

Connecting, Educating, Assisting!

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CALL 303-839-1261 or EMAIL help@cohealthinitiative.org or complete this form:

@COHEALTHACCESS

RT [@ColoradoFiscal](#): A roof over your head, seeing your doctor, sending your kids kids to college; all of these parts of the Colorado way of...

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RT [@KHNews](#): In the proposed rule, DHS notes that the changes could



A St. Benedict Health & Healing Ministry - Sister Carmen Community Center
(1 miles)

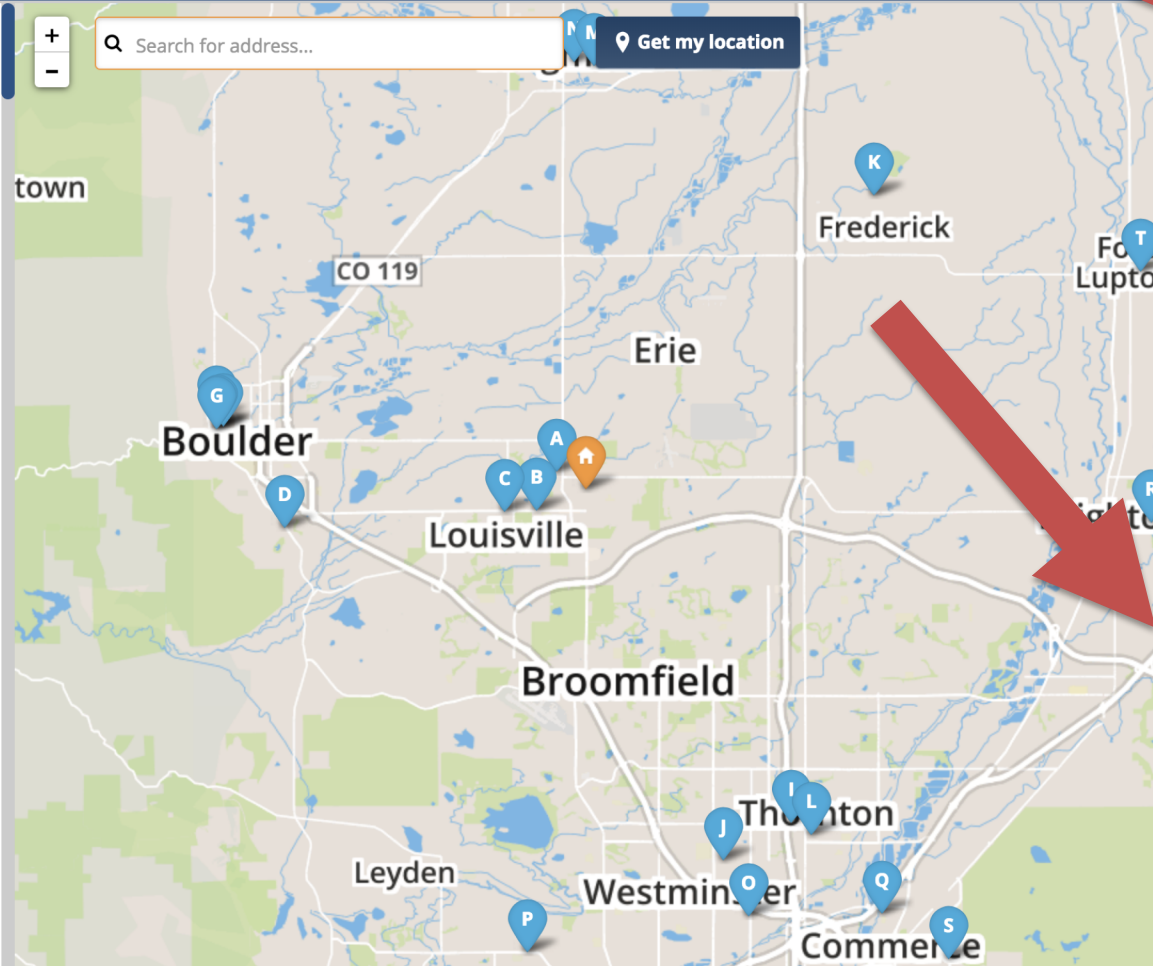
655 Aspen Ridge Dr, Lafayette, CO
303-380-3132 | [View website](#)

Hours: Th 1pm - 4:30pm
Services: Primary Health Care, Dental Care, Women's Health, HIV/AIDS Treatment & Care

B Clinica Family Health Services - Lafayette Medical Clinic
(1.5 miles)

2000 W. South Boulder Road, Lafayette, CO
303-650-4460 | [View website](#)

Hours: M, W, F 8am - 5pm (closed for lunch 1pm - 2pm); T, Th 8am - 8pm (closed for lunch 1pm - 2pm)
Services: Primary Health Care, Dental Care, Mental/Behavioral Health Care, Women's Health, Children's Health, Case Management, Immunizations, Medicaid Enrollment Assistance



Type of Care

- All Types
- General Health
- Mental / Behavioral
- Access Assistance
- Oral / Dental
- Disability & Elder Care
- Other

Advanced Filters

A Dental Aid - Louisville Clinic
(4.1 miles)

877 South Boulder Rd , Louisville, CO
303-665-8228 | [View website](#)

Hours: M-F 8am - 5pm

Services: Dental Care, Medicaid Enrollment Assistance

B Dental Aid - Boulder Clinic
(4.2 miles)

4155 Darley Ave., Suite C, Boulder, CO
303-499-7072 | [View website](#)

Hours: M-F 8am - 5pm

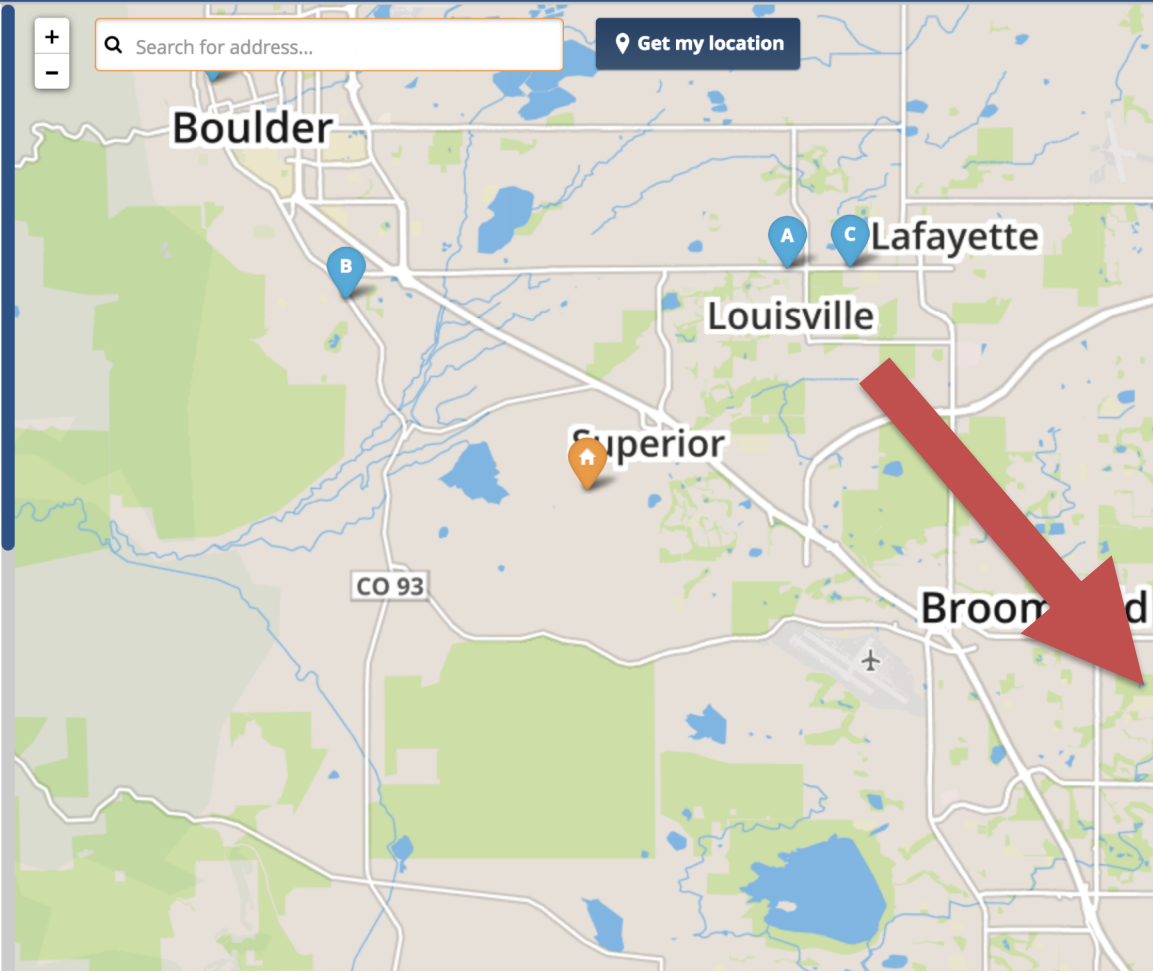
Services: Dental Care

C Clinica Family Health Services - Lafayette Medical Clinic (4.7 miles)

2000 W. South Boulder Road,
Lafayette, CO
303-650-4460 | [View website](#)

Hours: M, W, F 8am - 5pm (closed for lunch 1pm - 2pm); T, Th 8am - 8pm (closed for lunch 1pm - 2pm)

Services: Primary Health Care, Dental Care, Mental/Behavioral Health Care, Women's Health



Type of Care ▼

Advanced Filters ▼

Keyword Search

Safety-Net Type

Select type of care ▼

Services Provided

Select services ▼

Age Groups Served

Select age groups ▼

Populations Served

Select a specialization ▼

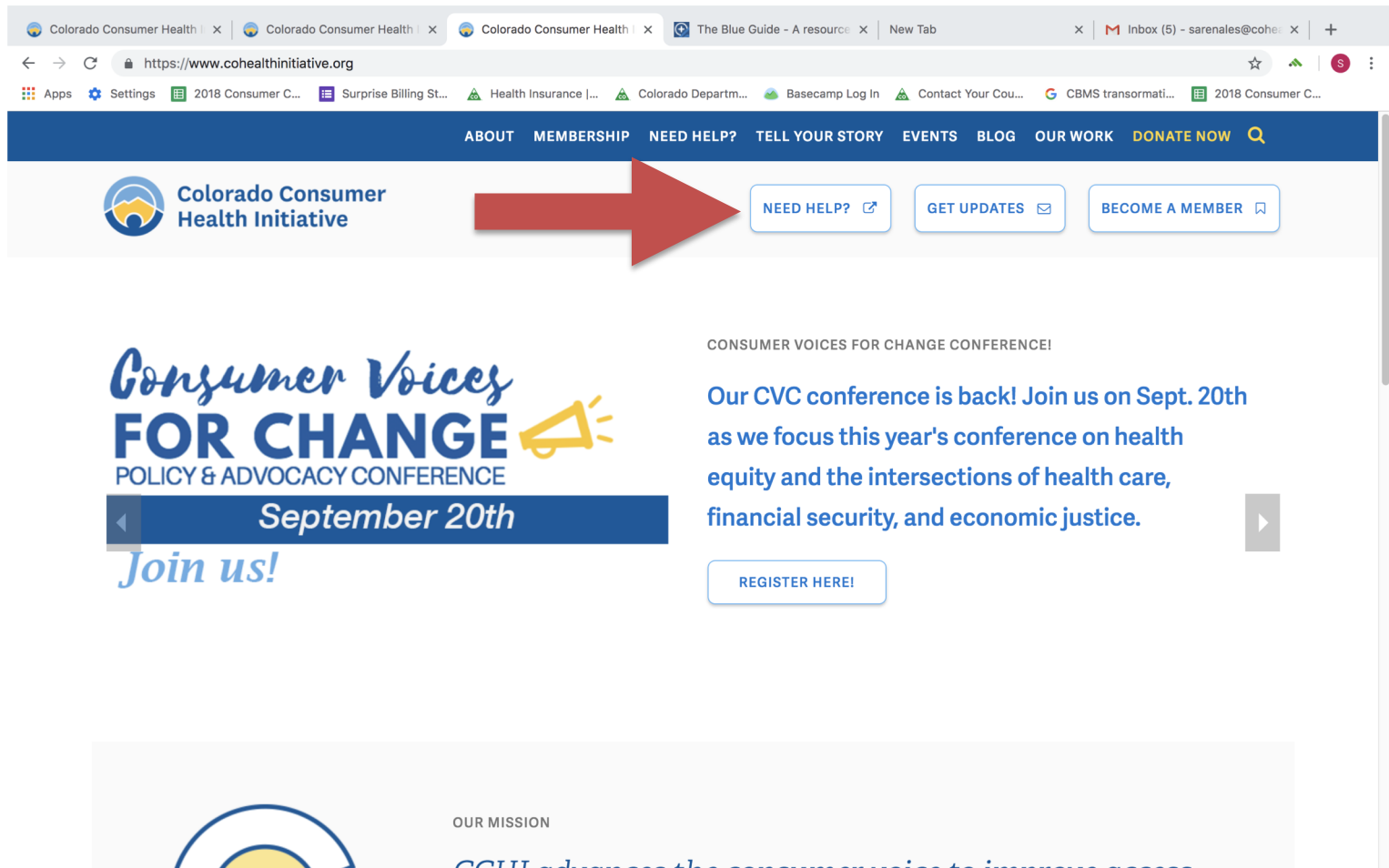
Languages Spoken

Spanish ▼

Payment Assistance & Special Accommodations

Medicaid/CHP+ Accepted ▼

Health Coverage Resources



The screenshot shows a web browser with multiple tabs open, including 'Colorado Consumer Health' and 'The Blue Guide - A resource'. The address bar shows the URL <https://www.cohealthinitiative.org>. The website's navigation bar includes links for ABOUT, MEMBERSHIP, NEED HELP?, TELL YOUR STORY, EVENTS, BLOG, OUR WORK, and DONATE NOW. Below the navigation bar is the Colorado Consumer Health Initiative logo. A large red arrow points from the logo area to the 'NEED HELP?' button in the navigation bar. Below the navigation bar, there is a section for the 'Consumer Voices FOR CHANGE' POLICY & ADVOCACY CONFERENCE, scheduled for September 20th. The text 'Join us!' is displayed. To the right of this section, there is a call to action: 'CONSUMER VOICES FOR CHANGE CONFERENCE! Our CVC conference is back! Join us on Sept. 20th as we focus this year's conference on health equity and the intersections of health care, financial security, and economic justice.' A 'REGISTER HERE!' button is provided. At the bottom of the page, there is a section titled 'OUR MISSION' with a partial view of the text 'CCHH advances the consumer voice to improve access'.

Colorado Consumer Health Initiative

ABOUT MEMBERSHIP NEED HELP? TELL YOUR STORY EVENTS BLOG OUR WORK DONATE NOW

Consumer Voices
FOR CHANGE
POLICY & ADVOCACY CONFERENCE
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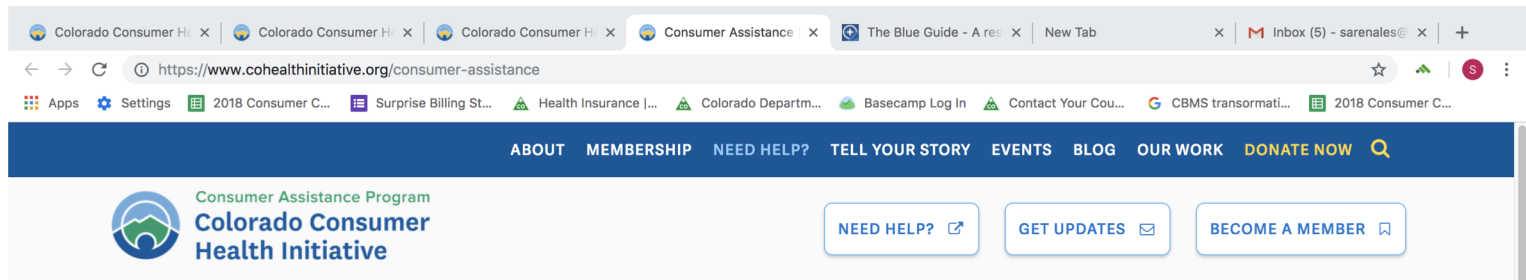
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OUR MISSION
CCHH advances the consumer voice to improve access

Health Coverage Resources



Consumer Assistance

NEED HELP?

Consumer Assistance

[Health Coverage Resources](#)

[Blue Guide Map to Providers for the Uninsured](#)

[Download the Blue Guide to Uninsured Resources](#)

Connecting, Educating, Assisting!

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Health Coverage Resources

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Health Coverage Resources | C x

Gmail x

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https://www.cohealthinitiative.org/health-coverage-resources

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Health Coverage Resources

NEED HELP?

[Consumer Assistance](#)

[Health Coverage Resources](#)

[Blue Guide Map to Providers for the Uninsured](#)

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Are you uninsured, looking for health coverage and wondering about your options?

There are many programs designed to help you cover the costs of your health care. You can click on the following links to find programs that suit you best, or just scroll through all of them. You can also always visit your county's [department of Human Services](#). We also have tools to help with:

- [Getting covered & Understanding/using your coverage](#)
- [Women's health](#)
- [Tax filing and the ACA](#)

Click on the category that best describes you below to find out what health programs you may qualify for:

I'm pregnant.

I have dependent children.

I am a young adult (18-25) or looking for insurance for my young adult children.

@COHEALTHACCESS


RT @FamiliesUSA: A5: Oral health is a critical social justice, health equity, and health care justice issue. We're dedicated to high-qualit...

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Health Coverage Resources

BBH Helping the Uninsured Ge x Colorado Consumer Health Init x Mission | Colorado Consumer x Health Coverage Resources | C x New Tab x +

https://www.cohealthinitiative.org/health-coverage-resources#%20am%20a%20young%20adult%20%2818-25%29%20or%20looking%20for%20insurance%20for%20my%2... ☆ | S |

Apps Settings 2018 Consumer C... Surprise Billing St... Health Insurance |... Colorado Departm... Basecamp Log In Contact Your Cou... CBMS transformati... 2018 Consumer C...

- Visit a [Presumptive Eligibility \(PE\) Site](#) to apply.

I am a young adult (18-25) or am looking for insurance for my young adult children:

Young adults between the ages of 18 and 26 years can usually stay or enroll in their parent's health insurance as long as that insurance covers dependents even if they are married, not living with their parents, attending school, not financially dependent on their parents, or eligible to enroll in their employer's plan. For more information click [here](#). Other options are listed below.

Health First Colorado and the Child Health Plan Plus

Young adults, their children, and their spouse might all qualify for Health First Colorado or the Child Health Plus (CHP+). Both programs provide medical insurance for people with lower incomes and who meet certain criteria. Here are the monthly income limits:

Family Size	Health First Colorado Adult	Health First Colorado Child	Health First Colorado Pregnant Woman	CHP+ Pregnant Woman or Child
1	1,346	1,437	1,973	2,631
2	1,825	1,948	2,675	3,567
3	2,304	2,459	3,377	4,503
4	2,782	2,971	4,079	5,439
5	3,261	3,482	4,781	6,375
6	3,740	3,993	5,483	7,311
7	4,219	4,504	6,185	8,247
8	4,698	5,015	6,887	9,183



Consumer Assistance Program
**Colorado Consumer
Health Initiative**

- Help consumers navigate billing and claims issues
- Advocate with providers and insurance carriers
- Help submit appeals with carriers and file complaints with DOI, CDPHE, Attorney General
- Referrals for health coverage enrollment assistance and other resources

Consumer Assistance Program

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• Issues using your coverage/accessing care

• Hospital financial assistance

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help@cohealthinitiative.org

 or complete this form:

Consumer Assistance Program

Colorado Consumer Health Initiative

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RT @FamiliesUSA: A5: Oral health is a critical social justice, health equity, and health care justice issue. We're dedicated to high-qualit...

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RT @COHealthInst: Proposed changes to the #PublicCharge rules could result in 75,000 Coloradans, most of them children who are citizens of...

Surprise Medical Bills

Note: This information should not be interpreted as legal advice.

A Consumer Guide to Surprise Medical Bills

What happens?

Sometimes, people get care from a health care provider such as a doctor, anesthesiologist, or radiologist, who is not in their health insurance plan's network even though the care they received was at an in-network facility. This can happen if you have surgery at an in-network facility and it turns out that someone on the surgical team, like the anesthesiologist or surgical assistant, is not. It can also happen if you go to an emergency room that is in your network and the doctor who takes care of you does not accept your insurance. After the services are received, you might get a bill in the mail saying you owe the out-of-network provider money. This is called a "balance bill".

What is balance billing?

A balance bill, or surprise medical bill, charges you for the difference between what your insurance pays to the out-of-network provider and what the provider charges for the services. When the provider is in-

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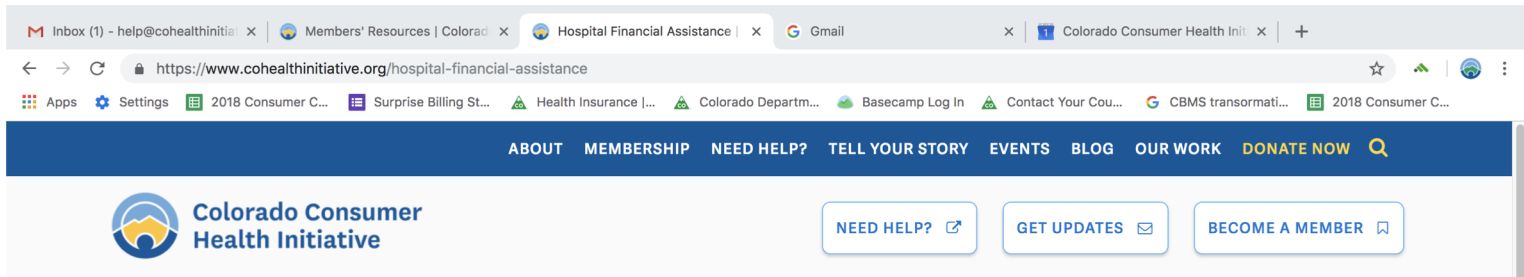
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RT @COHealthInst: Proposed changes to the #PublicCharge rules could result

Consumer Assistance Program



Hospital Financial Assistance

Worried about your hospital bills? Need financial help?

In Colorado, hospitals are required to offer financial assistance programs for qualifying people. Every hospital is supposed to have an established discount program for uninsured patients that earn less than 250% of the Federal Poverty Level (click [here](#) to see if your income qualifies). If you qualify, you shouldn't have to pay more than the lowest negotiated rate paid by an insurance company. This is a minimum standard, though, and some hospitals have financial assistance programs that provide more generous relief for more people. So be sure to ask about your financial assistance options.

By law, every Colorado hospital must...

1. Make information about their financial assistance programs available in waiting rooms, on bills, and online; [Find hospital-specific information here](#)
2. Screen you for their financial assistance program to see if you qualify; and
3. Offer reasonable payment plans, allowing a thirty-day grace period after a first missed payment, before sending you to collections

@COHEALTHACCESS

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Consumer Assistance Program

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303-839-1261

help@cohealthinitiative.org

Online form:

cohealthinitiative.org/consumer-assistance

cohealthinitiative.org

Questions?



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