



JULY MEETING NOTES

July 17, 2020

Understanding the Public Health Emergency

Shoshi Preuss, Covering Kids and Families shared information on public health emergency (PHE) caused by COVID-19. The PHE through the United States Department of Health and Human Services (HHS) is set to expire this month. The HHS secretary announced that he intends to extend it. If the PHE is extended it will likely end on October 21, which means continuous eligibility in Health First Colorado (Colorado's Medicaid Program) and Child Health Plan *Plus* (CHP+) would end on October 31. The Families First Coronavirus Response Act (FFCRA) established a 6.2 percent enhanced federal match for Medicaid, less restrictive eligibility requirements, frozen premiums, and covers COVID-19 testing and treatment without cost sharing to Medicaid members. These provisions go until the end of the quarter when the PHE ends. If the PHE ends on October 21, these provisions will be in place until December 31.

HCPF Updates

Ryan Dwyer, the Colorado Department of Health Care Policy and Financing (HCPF) shared an update on the non-emergency medical transportation (NEMT) contract with IntelliRide. HCPF awarded a contract, effective July 1, to IntelliRide to manage NEMT for all Health First Colorado members. IntelliRide is currently the NEMT broker for Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer and Weld counties. On July 1, IntelliRide began managing trips for the other 55 counties. This transition will be complete on August 1. No matter where a member lives, all previously scheduled trips will be transferred to IntelliRide and all mileage reimbursements for trips after July 1 should be submitted to IntelliRide, regardless of when the member's county is transitioning. Members can book a ride online at gointelliride.com/Colorado or call IntelliRide at 1-855-489-4999 or 303-398-2155 (State Relay: 711). Learn more about this transition HealthFirstColorado.com/nemt or contact Ryan directly (nemt@state.co.us)

Q. Does Intelliride schedule rides for people who are COVID-19 positive?

A. Yes. It is requested for members to let IntelliRide know they are positive for COVID-19 so they can send the appropriate vehicle.

Rebecca Ornelas, HCPF shared an update on Healthy Communities. The Healthy Communities program ended June 30. This change will be announced in the HCPF publications, *At A Glance*, *County Connections*, and the *Provider Bulletin*. Regional Accountability Entities (RAEs) will be doing early and period screening, diagnostic, and treatment (EPSDT), and following up with clients who have not had preventative care in 12 months or more. RAEs have care coordinators who will be notified by staff if there is a need for care coordination. The RAEs will provide an annual strategic plan with outreach plans outlined, and quarterly report on how they interact with members

Q. Was there a gap in EPSDT outreach during the transition from Healthy Communities to the RAEs?

A. The RAEs had substantial notice, so HCPF was not anticipating a gap but will not have that information until they receive the quarterly report.

Connect for Health Colorado Updates

Saphia Elfituri, Connect for Health Colorado shared that although the COVID-19 specific special enrollment period (SEP) has ended, there are other ways to qualify for an SEP, including loss of employer-sponsored coverage, marriage, birth, a permanent move, and more.

Connect for Health Colorado has a new [job loss toolkit](#).

CoverCO will be virtual this year on October 6 – 9, with a tech training option on October 5. More information about CoverCO, including the agenda and registration will be available in late summer.

The Easy Enrollment bill (HB 20-1236) passed. This program will include an option on state income tax returns for uninsured Coloradans to have their eligibility for health coverage checked. If eligible for Connect for Health Colorado a SEP will be opened. The bill also creates an advisory committee with a seat for an assister and a seat for a broker. Deadline for [applications](#) to sit on the advisory committee are August 10.

CKF Updates

CKF has a new blog post, [Understanding the Surge in Health First Colorado and CHP+ Enrollment](#).

Next meeting: August 21, 2020



COVERING
KIDS & FAMILIES

JULY MEETING

July 19, 2020

July Agenda

Welcome and Introductions	9:00
Understanding the Public Health Emergency <ul style="list-style-type: none">• Shoshi Preuss, Covering Kids and Families	9:05
HCPF Updates <ul style="list-style-type: none">• Ryan Dwyer and Rebecca Ornelas	9:20
Connect for Health Colorado Updates <ul style="list-style-type: none">• Saphia Elfituri	9:35
CKF Updates <ul style="list-style-type: none">• Hiring a Communications Coordinator!• New blog post: Understanding the Surge in Health First Colorado and CHP+ Enrollment	9:50
Member Information Sharing	9:55
Adjourn	10:00

Welcome and Introductions

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Understanding the Public Health Emergency

- Public Health Emergency (PHE) – Declared by HHS
 - Set to expire July 24, 2020, likely will be extended until October 21
- Families First Coronavirus Response Act (FFCRA):
 - Established 6.2% enhanced federal match – available until end of quarter when PHE ends

FFCRA Requirements

Through the end of the month when PHE ends:

- Continuous Eligibility:
 - Cannot terminate members enrolled on or after March 18
-

Through the end of the quarter when PHE ends:

- Maintenance of Effort:
 - Maintain eligibility standards that are no more restrictive
- Cannot raise premiums
- Cover COVID-19 testing and treatment without cost sharing

- If the PHE ends on October 21:
 - Continuous Eligibility requirements would end on October 31
 - Other FFRCA requirements would end on December 31
- Next Steps?
 - Federal guidance expected soon

Non-Emergent Medical Transportation (NEMT) Statewide Vendor Transition

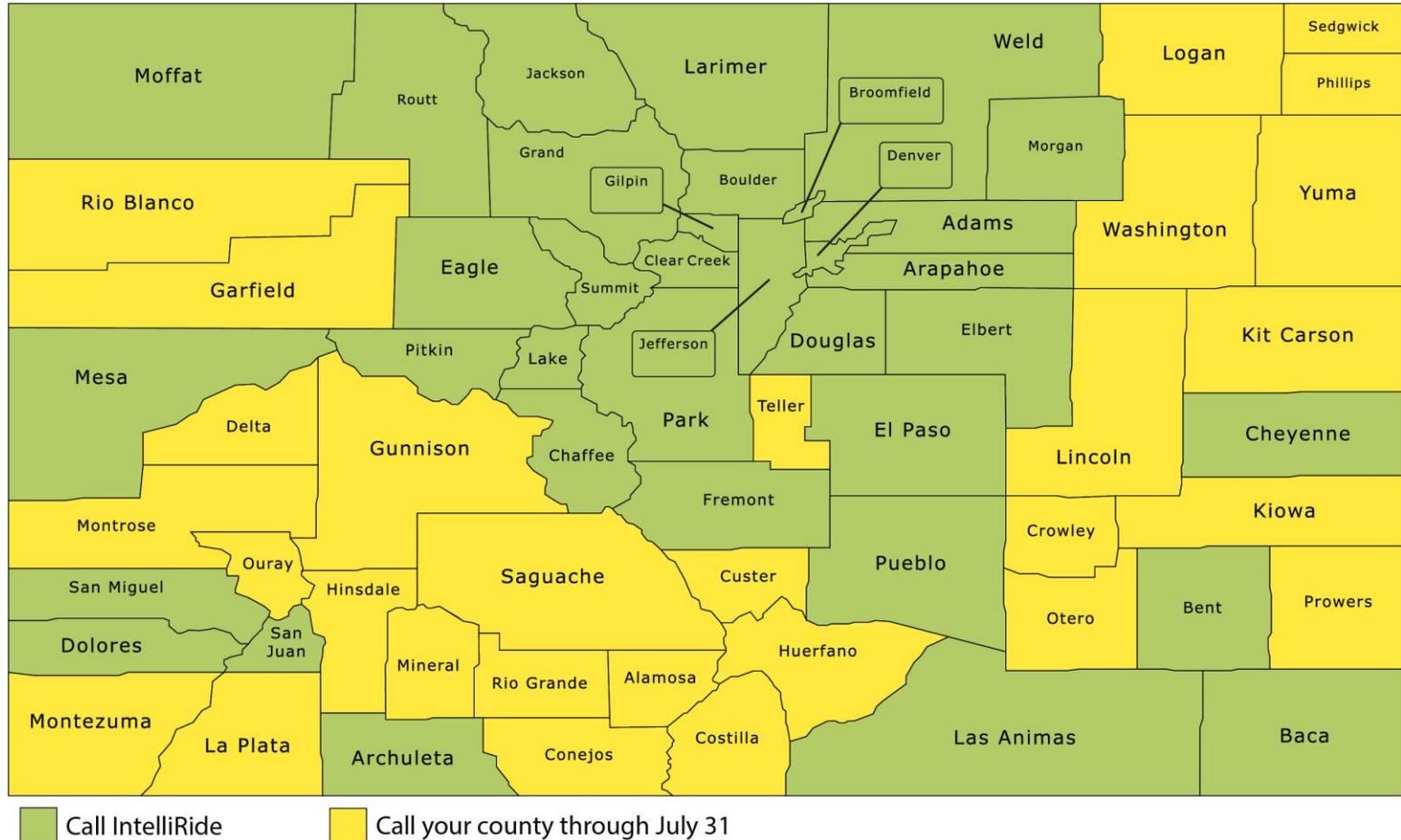
NEMT is a benefit the Department provides to Health First Colorado (Colorado's Medicaid program) members to get to their medical appointments.

Members who qualify can get a ride to their medical appointments if they don't have other transportation. Most members qualify.

Health First Colorado works with transportation provider IntelliRide and county health and human services offices to connect members with rides.

Schedule a ride online or call two days before your appointment

- Members in **counties shaded in green** should call IntelliRide to schedule a trip.
- Members in **counties shaded in yellow** should continue to contact their county.



What members need to know:

- Visit HealthFirstColorado.com/nemt to determine who to call.
- Find links to IntelliRide's online scheduling and contact information:

Book online at gointelliride.com/colorado

Or call IntelliRide at 1-855-489-4999 or
303-398-2155 (State Relay: 711)

What members need to know:

- No matter where a member lives, **all previously scheduled trips will be transferred** to IntelliRide.
 - If members want to confirm their trips are scheduled, they can call IntelliRide a week before the scheduled appointment.
 - *Please help us avoid long wait times for customers who have immediate trip needs by avoiding calling just to verify a trip that is more than a week out.*
- All **mileage reimbursements** for trips after July 1 should be submitted to IntelliRide regardless of when your county is transitioning.
 - Visit [HealthFirstColorado.com/nemt](https://www.healthfirstcolorado.com/nemt) for more information.

Contact Info

Visit HealthFirstColorado.com/nemt
for more information

and email us with questions at
NEMT@state.co.us



Questions?



Thank you!



CONNECT FOR HEALTH COLORADO UPDATES

Covering Kids and Families Meeting
Saphia Elfituri, Public Affairs Manager
July 17, 2020

Special Enrollment Periods

While the COVID-19 specific SEP has ended, there are other circumstances that will allow individuals to enroll, such as:

- Loss of employer-sponsored coverage
- Marriage
- Birth
- Permanent move
- And many more

Check out our new job loss toolkit [here](#)

COVERCO – Save the Date!

- CoverCO will be virtual this year and will take place from **October 6-9.**
- Please help contribute to the planning of the event by completing our **survey**.
- This year's event will feature:
 - Region specific sessions for you to connect with people in your area
 - Virtual contests to win swag and prizes
 - A new website that hosts all the important event information and details
 - Exclusive event app that gives you access to all the event sessions, handouts, discussions, and contests
 - Broker specific sessions
 - Ways to connect with fellow Assistors and Brokers
 - Virtual networking events

Easy Enrollment Advisory Committee

- HB 1236, recently signed into law creates the Easy Enrollment Program, which will allow uninsured individuals to select on their state income tax return if they want the Exchange to check their eligibility for Healthfirst Colorado or subsidies through the Exchange. The bill also creates an Advisory Committee that advises on the implementation and administration of the program.
- The Connect for Health Colorado Board of Directors is currently recruiting for members of the Easy Enrollment Advisory Committee.
- More information can be found on the application [here](#).