



SEPTEMBER MEETING NOTES

September 20, 2019

Connect for Health Colorado Updates

Saphia Elfituri, Connect for Health Colorado, discussed the CoverCO state-wide tour, presented by Building Better Health. The agenda is available at <https://ckf.cchn.org/about/assister-support/building-better-health/>.

The open enrollment period for private insurance begins on November 1, 2019. The Connect for Health Colorado renewal process will be the same as in past years. Renewal notices will be sent to clients the second week of October. Clients will receive notice that (a) their existing plan is still available and no action is required to renew, (b) their current plan is no longer available next year with suggestions of similar plans to choose, or (c) more information is required to verify income and requesting a reply. Outreach materials to support open enrollment are available on Connect for Health's online store: <https://c4hcostore.com/login> Create an account with the Connect for Health Colorado store [here](#).

On August 12, 2019, the Division of Insurance (DOI) issued cease and desist orders for Alieria Healthcare, a health sharing ministry. The DOI issued the cease and desist orders because Alieria Healthcare offered non-compliant insurance products within the state of Colorado. According to the DOI bulletin ([here](#)), special enrollment periods are available for 60 days after August 28, 2019, the date of the bulletin. In addition, individuals whose short-term plans were terminated and cannot be replaced have a 60 day special enrollment period, beginning on September 1, 2019, in the individual marketplace.

Department of Health Care Policy and Financing Updates

Rebecca Ornelas, Colorado Department of Health Care Policy and Financing (HCPF), discussed the new dental benefits for pregnant women enrolled in Child Health Plan *Plus* (CHP+). Benefits begin on October 1, 2019 and include the same services as available for children enrolled in CHP+, with the exception of orthodontics. The dental benefit has a cap of \$1,000 per year (July 1-June 30). CHP+ members with higher household incomes may be required to be a small fee per guidelines. DentaQuest is available for specific questions on the benefit. HCPF is conducting outreach on the benefit through Health Communities, the RAEs, MCO meetings, and department communications. A press release will be announced at a later time. DentaQuest is also conducting outreach at health fairs and communities meetings.

Rebecca updated that MA sites will continue to function as is during the duration of the PeakPro pilot. The pilot will begin in October with a few MA sites and counties testing the capabilities of PeakPro. An end date will be set once the pilot begins. HCPF expects to have updates and findings from the pilot in the winter of 2019.

Q: Will MA sites be required to process long-term care applications?

A: HCPF is still looking into the roles and responsibilities of the MA sites and will provide updates as learnings from the pilot become available. HCPF will provide trainings to MA sites once the changes are known.

Q: Is there going to be an update given to MA Sites as to where HCPF is in the process?

A: No, HCPF is not planning on publishing an official communication until after the pilot.

Q: Will PeakPro be available to other assistance sites as well?

A: PeakPro will be available for all MA sites, but not for CAS or PE sites at this time.

Rebecca shared that HCPF is working to renew the contract with Action Review Group (ARG), the state disability contractor. Going forward, to comply with regulations, applications to ARG may only be submitted by a government entity (county offices or MA sites for the time being). An individual's medical application will need to be submitted, but do not need to be approved yet, prior to the ARG application. CAS and PE sites should send these medical cases to the county to submit. HCPF will send out a formal communication with details to the affected sites.

Q: If only government entities can submit ARG applications, how will this effect MA sites going forward after the PeakPro pilot?

A: This issue is on HCPF's radar; however, no answers will become clear until after the pilot. At that time, HCPF will communicate changes with MA sites.

Office of Information Technology (OIT), provided updates about CBMS transformation. In the four weeks since CMBS transformation, OIT has completed roughly 100 fixes for problems such as issues with some real-time determinations, processing errors, and the electronic document system.

CKF Updates

CKF published some resources on public charge including a blog post and job aide for assisters, both available below and on the CKF website.

- [What is Public Charge Blog Post](#)
- [Job Aid - Key Points for Assisters to Help Clients Understand the Final Public Charge Regulation](#)

Next meeting: October 18, 2019