Assistance Network Scheduler Demo

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AGENDA

I.   Welcome

II.   Introduction + Overview

III.   Live Demo

IV.   Consumer Assistance Outcome Reporting

V.   Getting set up

VI.   Next Steps

VII. Support
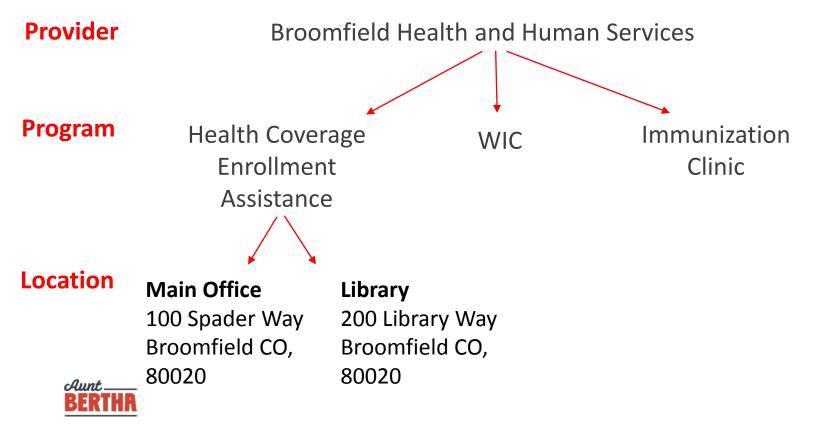
Introductions

Overview of Project

- Provide a positive experience for consumers to easily book appointments through the Assistance Network Scheduler

- Provide a single repository of all Assistance Sites and Certified Application Counselor designated organizations

- Allow partners can create appointment schedules, track outcomes and view reports

Demo

LET'S SEE WHAT THIS IS ALL ABOUT…

Structure

Provider   Broomfield Health and Human Services

Program   Health Coverage Enrollment Assistance   WIC   Immunization Clinic

Location

Main Office
100 Spader Way
Broomfield CO,
80020

Library
200 Library Way
Broomfield CO,
80020

Consumer Assistance Outcome Reporting

Updates:

Vetted through Assistance Network Data Workgroup

Data metrics compared to last year--similar, slight changes for efficiency

Some regrouping of categories for better workflow

Incorporated Required Fields as necessary, to ensure data integrity and enhance standardization of outcome reporting

Updated terminology, guidance and definitions

Note: Outreach Metric Reporting not included in this tool

Consumer Assistance Outcome Reporting

It is important to enter your data!

Data collection is required by Connect for Health Colorado for:
- Program integrity and compliance
- Grant reporting to the Colorado Health Foundation
- Medicaid cost allocation and reimbursement

Data collection helps your organization:
- Prove its impact
- Track and improve consumer experiences
- Promote time management and customer follow-up

Getting Started

ADMINS/ PROGRAM MANAGERS

ASSISTERS

✓ Create Your Account

✓ Verify Program Information

✓ Add Offices

✓ Invite Assisters

✓ Create your account

Next Steps

1. Set up your calendar availability

2. Click around and get comfortable

3. Make sure your information is correct

4. Begin accepting appointments

End User Support

Ongoing - Technical

Email: Support@auntbertha.com

Ongoing – Procedural

Email: assistancenetwork@c4hco.com

Questions and Discussion