



Colorado Covering Kids and Families

November 2016 Coalition Update

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Denver Outreach Partners

December 8, 2016, from 9:00 – 10:30 a.m.
CCHN (600 Grant St., Ste. 800, Denver)
[August 2016 Meeting Notes](#)

- [CKF Fact Sheet](#)
- [CKF Meeting and Event Calendar](#)
- Contact [Liz Tansey](#) with questions

CKF Coalition

December 15, 2016, from 9:00 – 11:00 a.m.
CCHN (600 Grant St., Ste. 800, Denver)
[October 2016 Meeting Notes](#)
[November 2016 Meeting Recording](#)

Health Policy

Upcoming Policy Change for Refugees and Asylees

Refugees, asylees, and some other immigrant statuses will no longer be found ineligible for Health First Colorado (Colorado's Medicaid Program) or Child Health Plan *Plus* (CHP+) if they do not change their immigration status after seven years. The Colorado Department of Health

Care Policy and Financing (HCPF) issued an agency letter describing the policy change which was made based on federal guidance. The Colorado Benefits Management System (CBMS) and state rules will be updated at the end of December, but the policy change is effective September 2015. HCPF has identified individuals whose benefits were terminated, solely based upon the seven-year time limit, going back to September 2015, and will continue to identify impacted individuals to override the terminations before CBMS and state rules are updated. If an individual's termination was not overridden, please contact HCPF. For a list of the impacted immigration statuses, and HCPF contact information, please review the [agency letter](#).

FAQs on Retro-closing and Exceptions to 10-day Noticing Now Available

In spring 2016, HCPF implemented changes to the policy and logic in CBMS for retroactive or retro-closing and noticing for ongoing cases and redeterminations. A [frequently asked questions \(FAQs\)](#) document is now available.

Outreach and Enrollment

Recent PEAK Issues Reported in PEAK View

The November 2016 edition of [PEAK View](#) includes several recently reported issues, and includes information on what to do. The issues include a problem with the Apply for Benefits Getting Started page, Medical Card Request Confirmation, and Medical Card pop-up blocker. For more information, please review the November 2016 PEAK View [here](#).

Reminder: Start the Application from ConnectforHealthCo.com

Potentially eligible Connect for Health Colorado customers should always start an enrollment through the Connect for Health Colorado side of the Shared Eligibility System for Connect for Health Colorado to more effectively help resolve system errors. To start an enrollment through Connect for Health Colorado, visit [ConnectforHealthCO.com](#) and click "Get Started".

Reminder: Mixed Households Should Report Eligibility Issues to Connect for Health Colorado

Mixed eligibility households (e.g., households where parents qualify for Advanced Premium Tax Credits and children qualify for CHP+) should contact Connect for Health Colorado (1-855-PLANS-4-You) if they have any issues with their eligibility.

CCHI Collecting ACA Impact Stories

The Colorado Consumer Health Initiative (CCHI) is collecting stories about the impact of the Affordable Care Act (ACA) and the importance of health care. Use [this link](#) to tell your own story, or share the link with others so they can tell their story. CCHI may use the stories collected to help protect the coverage gains the ACA has contributed to in Colorado.

Funding Opportunities

Funding Available for American Indian/Alaska Native Outreach

The Centers for Medicare & Medicaid Services released a funding opportunity announcement that makes available \$4 million in cooperative agreements to enroll and retain uninsured American Indian and Alaska Native children who are eligible for Medicaid and the Children's Health Insurance Program. This grant opportunity is open to:

- Indian Health Services providers
- Tribes and Tribal organizations operating a health program under the Indian Self-Determination and Education Assistance Act (P.L. 93- 638, as amended)

- Urban Indian organizations receiving funding under the Indian Health Care Improvement Act (P.L. 94-437, as amended).

Coalitions headed by one of the above entities are also eligible to apply. A more detailed description of the funding opportunity, including information about a potential applicant teleconference, can be found [here](#).

Resources

Health First Colorado Printed Communications Materials Now Available

Printed materials are now available to help health care providers, advocacy groups, community-based organizations (CBOs), and others who outreach to members and the community spread the word about Health First Colorado. The following materials are now available, and may be picked up from HCPF's main office at 1570 Grant St., Denver, 80203 during regular business hours, Monday through Friday from 8:00 a.m. to 5:00 p.m.

Click on the links below for an example of each piece.

- [English posters](#), 11" x 17" and 24" x 36" sizes available
- [Spanish posters](#), 11" x 17" and 24" x 36" sizes available
- "Quick fact" cards, 5-1/2" x 8-1/2" sizes, [English](#) and limited quantities in [Spanish](#) available

Electronic versions of these printed materials, as well as web banners in multiple sizes, audio messages, and sample social media and blog posts, are also available on HealthFirstColorado.com to help providers and CBOs educate and inform members, patients, and their communities about the name change.

Open Enrollment Resources Available

- [Open Enrollment Toolkit](#): This toolkit includes information about eligibility and enrollment, customer service, reporting technical issues, helpful links, and support. It is intended for assisters, not customers and will be updated with additional information over time.
- [Open Enrollment Support Calls](#): This document includes all the support calls that will take place throughout OE4. It explains the purpose and audience for the support calls, and includes dates, times, and call-in information.
- [PEAK Enhancements and Fixes document](#): This document is updated as enhancements and fixes are made to the program eligibility and application kit (PEAK). Check this document regularly to see if issues you reported to CBMS.help@state.co.us have been resolved.
- [How To Reset Your PEAK Account Password document](#): This document includes step-by-step instructions, including pictures, to assist clients in resetting their PEAK account password.

PEAK Open Enrollment Support Calls Scheduled for Community Partners

During open enrollment, the Governor's Office of Information Technology will host weekly calls for assisters from CBOs to report any issues they have had with the functionality and system performance of PEAK. The calls will be held **every Thursday at 3:00 p.m.** The call in number is 1-877-820-7831, access code 349141#.

Updated PEAK Resources Available

The PEAK Outreach Initiative updated several training resources, including:

- Introduction to PEAK

- Medical Assistance Application - Standard Income
- Medical Assistance Application - Expedited Income
- Medical Assistance Report My Changes - Update Application
- Multiple User Guides

View these resources, and more, [here](#).

DORA's Health Insurance Literacy Resources Posted

The Department of Regulatory Agencies (DORA), which includes the Division of Insurance in its portfolio, created a new [resource](#) for understanding health insurance and how to stay savvy. In addition, DORA created this [YouTube](#) video about how health insurance premiums are determined.

December's Health Insurance Literacy Messaging – What About Financial Assistance?

Purchasing a qualified health plan through Connect for Health Colorado allows eligible consumers to receive financial assistance to help consumers pay for coverage. Learn more about communicating with [consumers](#) about financial assistance, messaging for [stakeholders](#), and get sample [newsletter](#) and [social media](#) messages.

Resources for the Uninsured

Here are resources for the uninsured:

- HCPF created an [information sheet](#) for providers to hand out to clients that explains open enrollment and the benefits of being insured.
- CCHI and the Piton Foundation's [Blue Guide](#) helps assisters and others find health care options and resources that are available for uninsured and underinsured Coloradans.

Updated Health Reform: Beyond the Basics Webinars Now Posted

Health Reform: Beyond the Basics recently updated their webinar series for the fourth open enrollment period. The recorded webinars provide useful policy and program reminders that can help assisters help individuals and families navigate the application process. The updated webinar series includes:

- Complex Eligibility Scenarios
- Immigrant Eligibility for Insurance Affordability Programs
- Exemptions and Penalties
- Plan Design
- Determining Household Size and Income
- Premium Tax Credits

View a list of recorded webinars [here](#).

National Open Enrollment Resources

- Out2Enroll: Have questions about health insurance coverage options available for LGBT people and families? Visit this [website](#) for more information.
- OE4 Digital Toolkit: Make use of the [digital toolkit](#) with sample social media posts, pictures, gifs, and more that you can use in your organization's social media efforts.
- Tips for Consumers Shopping the marketplace: The Commonwealth Fund's Sara R. Collins provides five "[things for consumers to keep in mind](#)" as they look for a health care plan.

Upcoming Calls, Trainings, and Events

Colorado Children's Campaign Annual Luncheon

The Colorado Children's Campaign Annual Luncheon is on **December 7, 2016, from 11:30 a.m. to 1:30 p.m.** at the Seawell Grand Ballroom at the Denver Center for the Performing Arts. The featured speaker is Wes Moore, a national youth advocate, military officer, Rhodes Scholar, and author of *The Other Wes Moore*. Visit the [event page](#) for more information and to purchase tickets.

CHI's Hot Issues in Health Care Conference

The Colorado Health Institute's (CHI) annual conference, Hot Issues in Health Care, will be held **December 14-15, 2016**, at the Cheyenne Mountain Resort in Colorado Springs. For more information and to register, visit the [event page](#).

DHS Offers Navigator Training

Denver Human Services (DHS) offers a navigator training for community partners. The navigator training includes an overview of the programs DHS offers, including food assistance, basic eligibility for Health First Colorado and cash programs, energy assistance, child support, childcare assistance program, PEAK, and a brief overview of the ACA. For more information and to register, please contact Kathy Crusan-Ford, Agency Trainer for SNAP Into Health, at Kathleen.Crusan-Ford@denvergov.org. The upcoming trainings will be held:

- **December 16, 2016**, from 9:00 a.m. to 12:00 p.m.
1200 Federal Blvd., Room 1019, Denver

Jobs

CWEE Hiring a Bilingual Case Manager

The Center for Work Education and Employment (CWEE) is hiring a bilingual case manager. Learn more about this position and other open positions at CWEE [here](#).