



Colorado Covering Kids and Families

Denver Outreach Partners
Thursday, August 4, 2016

Agenda Item	Discussion	Action/Follow-Up
Denver Outreach Strategic Planning	There were very few DOP members in attendance so this conversation was postponed.	Please fill out this survey to help plan future DOP meetings.
Health Care Policy and Financing Updates – <i>written by Lisa Sterling</i>	<p>NEMT Provider Total Transit Has a New Name Total Transit is the transportation broker responsible for coordinating Non-Emergency Medical Transportation (NEMT) for eligible Health First Colorado (Colorado’s Medicaid Program) members residing in Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer, and Weld counties. Effective July 2016, Total Transit is now known as Veyo. Although the name has changed, member eligibility, benefits, processes, and providers remain the same. There are no changes to the provider billing process associated with this change. For more information, please review the Colorado NEMT website or contact Total Transit at 855-264-6368.</p> <p>Person- and Family-Centered Approach Grant and Advisory Council Updates In March 2016, the Colorado Department of Health Care Policy and Financing (HCPF) received a second grant from The Colorado Health Foundation to continue improving Health First Colorado member and family engagement. The funding allows collaboration with external partners on person- and family-centered practices and projects. The funding also supports the continued work of HCPF’s Strategic Plan for person- and family-centeredness developed in the first phase of this effort. To begin the second phase, HCPF solicited input from Advisory Council members and other external stakeholders. Council members and stakeholders identified the eligibility process as the place with the greatest need for continued</p>	

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	<p>work on member engagement and the greatest opportunity to improve the member experience. HCPF is exploring specific ways the grant dollars can support the work of improving the eligibility process to ensure it is person- and family-centered.</p> <p>To help achieve the goal of extending person-centered principles to vendors who work directly with members and county partners, HCPF began inviting outside vendors and observers to monthly Advisory Council meetings. As of June 2016, they hosted representatives from Jefferson County Department of Human Services, Delta Dental, and a Regional Care Collaborative Organization.</p> <p>Person- and Family-Centered Approach Seeks Advisory Council Members HCPF is accepting applications from Health First Colorado and Child Health Plan <i>Plus</i> (CHP+) members and/or their family members/caretakers, to apply for the in-person and virtual Advisory Councils. See the recruitment needs and position descriptions for more information, and share the recruitment flyer with your clients. Questions about the Advisory Councils can be sent to HCPF_peoplefirst@state.co.us.</p> <p>ACC Member Evaluation Survey Taking Place Now On behalf of HCPF, TriWest Group is conducting telephone interviews with Accountable Care Collaborative (ACC) members regarding their experiences, challenges, and successes in accessing and receiving health care. Each phone interview is expected to last approximately 30 minutes. The purpose of these interviews is to inform a larger effort of evaluating the ACC program and developing a set of potential care experience survey questions for future use by Health First Colorado. Flyers were sent to randomly selected members at the end of July to alert them that someone will call to interview them sometime in the next four weeks. Findings will be submitted in August and included in the ACC evaluation final report in September.</p> <p>HCPF's Future of CHP+ Meeting Recording Now Available</p>	

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	<p>The Medicare Access and Children’s Health Insurance Program (CHIP) Reauthorization Act of 2015 extended federal financing for CHIP through September 30, 2017. It is unclear if Congress will consider extending federal financing beyond 2017. HCPF started to consider options to ensure that members of CHP+, Colorado’s CHIP program, will have access to comparable sources of physical, dental, and behavioral health coverage in the event that federal funding is discontinued. HCPF recently held a public meeting to discuss options and to receive stakeholder feedback. The July 21 stakeholder meeting audio recording and presentation is available for anyone who was unable to attend. More information about the future of CHP+ is also available on HCPF’s website. For more information, contact HCPF_CHPPlusFuture@state.co.us.</p> <p>Health First Colorado Educational Videos Now Available HCPF develop four videos to help Health First Colorado members learn about their benefits. The videos cover what a member needs to know about their physical, behavioral, and dental benefits. A video was developed just for pregnant women. Each video tells the member the basic information they need to know and then guides them on where to go for more information and assistance. You may share the videos by linking to the videos on your website, sharing the videos through social media, playing the videos in your waiting room, and sharing the videos in your newsletters. At this time, the videos are available only in English. The videos can be found at HealthFirstColorado.com/Videos.</p> <p>Enrollees In June 2016, there were 1,330,977 Coloradans enrolled in Health First Colorado and 58,240 enrolled in CHP+.</p>	
Next Meeting	Thursday, September 8, 2016, from 9:00 to 10:30 a.m.	