



Colorado Covering Kids and Families

**Coalition Meeting**  
**Thursday, May 19, 2016**

Agenda Item	Discussion	Action/Follow-Up
<b>Meeting Recording</b>	A <a href="#">recording</a> of this meeting will be available until June 16, 2016.	
<b>Connect for Health Colorado Updates –</b> <i>Kate Harris, Connect for Health Colorado</i>	<p><b>Impact of <a href="#">Benefit and Payment Parameters for 2017 final rule on Assistance Network</a></b></p> <p>The proposed benefit and payment parameters rule came out in November. At the time it was unclear if the proposed changes (requiring assisters to provide post-enrollment assistance, provide health insurance literacy assistance, and helping consumers understand and utilize their coverage) would apply to state-based marketplaces (SBM). Connect for Health Colorado submitted comments that asked for flexibility for SBMs because SBMs do not receive federal funding to support these efforts. The final rule came out in February and allows SBMs flexibility in applying the changes to their assistance networks. Connect for Health Colorado asked assisters how they feel about the additional tasks and learned that many sites already provide this assistance. Connect for Health Colorado will make this additional work optional with the knowledge that many assisters already provide this support.</p> <p><b>Q.</b> Is there a timeline for finalizing the decision about how Connect for Health Colorado will implement the rule?</p> <p><b>A.</b> Connect for Health Colorado’s decision will be made by the time new Assistance Site contracts start on July 1.</p> <p>The decision to require Certified Application Counselors (CACs) to provide enrollment data is still outstanding. Connect for Health Colorado is working with the Federally-Facilitated Marketplace to see what information is already reported to the Centers for Medicare &amp; Medicaid Services (CMS) and how to utilize that data and not duplicate work for CACs.</p>	

Agenda Item	Discussion	Action/Follow-Up
	<p><b>HHS FAQs on <a href="#">Incarceration and the Marketplace</a></b>  These FAQs clarifies who is eligible for financial assistance through the marketplace. These FAQs clarify the definition of “incarceration” in reference to who is eligible for financial assistance through the marketplace. The ACA says that individuals are not eligible to enroll in a QHP if incarcerated. The new guidance clarifies that people who are residing in residential community supervision (e.g. half-way houses) may not be considered incarcerated</p> <p><b>Q.</b> Will there be policy and systems changes related to this clarification?  <b>A.</b> Connect for Health Colorado’s initial analysis is that this clarification just changes the definition that existed by broadening it.</p> <p><b>Q.</b> Will there be changes to the help text on the PEAK application?  <b>A.</b> This has not been looked at yet. More information to come.</p> <p>HB16-1148 directs the Connect for Health Colorado Board of Directors to create an advisory group to provide guidance on issues that affect consumers. An initial structure for the advisory group was shared at a Policy Committee meeting. Recruitment is anticipated for June and July. Additionally, the bill requires a public participation policy (i.e. actions that require public scrutiny) so the Policy Committee is discussing this at an upcoming Policy Committee meeting.</p> <p><b>Q.</b> How is Connect for Health Colorado addressing the change to the Special Enrollment Period (SEP) that requires anyone who is experiencing an SEP due to a move to have had minimum essential coverage for at least one day over the past 60 days?  <b>A.</b> That is a requirement for SBMs. The legal team at Connect for Health Colorado will update the Policy Committee at the next meeting.</p> <p><b>Q.</b> How long is there funding for Assistance Sites with Connect for Health Colorado?  <b>A.</b> It is a year by year grant cycle. Applications are currently being reviewed</p>	

Agenda Item	Discussion	Action/Follow-Up
	for July 1, 2016 – June 30, 2017, pending approval of Connect for Health Colorado’s grant to the Colorado Health Foundation.	
<b>HCPF Updates</b>	<p><b>CBOs as Authorized Representatives</b>  A community-based organization (CBO) that is designated as an authorized representative will have the same responsibilities as an individual who is an authorized representative. The Colorado Department of Health Care Policy and Financing (HCPF) is working on an FAQ document to provide additional guidance and clarity. They hope to have this out by mid-June.</p> <p><b>Transition to Health First Colorado</b>  Please see the <a href="#">Transition to Health First Colorado website</a>. More information will be available in June. This is included in the June 26 build.</p> <p><b>Q.</b> Why is the name changing? Are other states changing the name of their Medicaid program?  <b>A.</b> Many states have already changed the name of their Medicaid program. The new name and logo are part of a rebranding effort designed to better represent Colorado’s member-focused approach to public health care coverage</p> <p><b>Project to Improve Client Correspondence</b>  HCPF is currently in the second phase of the client correspondence research project. This phase involves face-to-face interviews with clients to test the correspondence. Maximus’ Center for Health Literacy will be conducting the interviews throughout six regions of the state.</p> <p>Phase one of the client correspondence project was a success with almost 1,000 respondents to the client correspondence survey (almost 600 fully completed surveys). There were also one-on-one interviews with key stakeholders (including legislators) throughout the community, as well as an Integrated Project Team stakeholder meeting that occurred earlier this month.</p> <p>There is no timeline for when the correspondence will be updated. This</p>	

Agenda Item	Discussion	Action/Follow-Up
	<p>project includes funding to complete research by the end of June and have correspondence ready to go when there is funding available to update correspondence in the system.</p> <p><b>Q.</b> How much additional funding is needed?  <b>A.</b> The process to determine the necessary funding is related to systems changes. Budgeting is part of the process between the organization requesting the update and the Governor’s Office of Information Technology.</p> <p><b>Q.</b> Are any other correspondence issues being addressed such as duplicate noticing?  <b>A.</b> The systems-related issues are not being addressed in this project. This project is focusing on the language and format of the client correspondence. Other feedback related to systems issues is being collected.</p> <p><b>Impact of State Health Official Letter on Justice-Involved Individuals</b>  In light of <a href="#">CMS’ April 28, 2016, State Health Office letter</a>, HCPF is optimistic that they can now expand coverage to residents in the Community Corrections Programs. However, since HCPF was not provided notice of the federal guidance, they are unable to provide new guidance immediately. HCPF is actively working with partners in Community Corrections, including the Department of Public Safety and community organizations, to develop the necessary guidance.</p> <p>HCPF is researching to determine what actions they may take to move forward to cover Community Corrections residents. That is, if it will be necessary to make changes to the Colorado Benefits Management System, revise the Colorado Medicaid State Plan, bring a rule change before the Medical Services Board, or issue an Agency Letter. The determination of which of these steps are necessary will impact the speed with which they can expand coverage.</p> <p>Colorado’s Community Corrections Programs is unique. Some states use</p>	

Agenda Item	Discussion	Action/Follow-Up
	<p>halfway houses for individuals on parole, but in Colorado, Community Corrections Programs include people that are not officially on parole. Therefore, the proper research and clear communications to counties, stakeholders, and providers is integral. Community Corrections Programs include individuals not residing in Community Corrections facilities, who are currently eligible to enroll in Medicaid. HCPF understands the importance of this new federal guidance, and will have their guidance and plan for implementation by May 30, 2016.</p> <p><b>Emailing the Medicaid Customer Service Center</b> HCPF is gathering information from their subject matter experts and will provide an update at a later date.</p> <p><b>Role of the Governor’s Citizen Advocate</b> HCPF is gathering information from their subject matter experts and will provide an update at a later date.</p>	
<b>Discussion: Kids’ Marketplace Coverage</b>	Meeting attendees discussed their experience helping to enroll kids in marketplace coverage.	
<b>CKF Updates</b>	Meeting attendees reviewed and approved updated <a href="#">bylaws</a> .	
<b>CKF Coalition Member Updates</b>	<p>Delta Dental has been actively trying to encourage children enrolled in the Child Health Plan <i>Plus</i> to use their dental benefits. They recently printed 2,500 new flyers. If there are any upcoming opportunities to distribute flyers, please let Laurel Patrelia (<a href="mailto:laurel711@comcast.net">laurel711@comcast.net</a>) know.</p> <p>River Valley Family Health Center is working on getting a dentist and hygienist in the facility by August. There will also be a migrant farmworker health fair in August.</p> <p>CKF shared top items learned at the Enroll America State of Enrollment conference, including:</p> <ul style="list-style-type: none"> <li>• The justice-involved population prefers being referred to as restored citizen, reentering adult, or returning citizens.</li> <li>• When calling an individual about health coverage, only leave your first and last name and phone number on voicemail. Not leaving</li> </ul>	

Agenda Item	Discussion	Action/Follow-Up
	<p>your organization's name may lead to the person calling you back.</p> <ul style="list-style-type: none"> <li>Practice an elevator speech: introduce yourself and your organization, explain why you're contacting them, why it is important to you, and what is in it for them.</li> </ul>	
<p><b>Legislative Session Overview: Budget Items and Bills of Interest</b> – Jennifer Miles, Frontline Public Affairs</p>	<p>Review of the <a href="#">Frontline Public Affairs 2016 Legislative Session Summary</a></p>	
<p><b>Next Meeting</b></p>	<p>Thursday, June 16, 2016, from 9:00 to 11:00 a.m.</p>	