



Colorado Covering Kids and Families

April 2016 Coalition Update

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CKF News

Denver Outreach Partners

May 12, 2016, from 9:00 – 10:30 a.m.
600 Grant St., 2nd floor conference room, Denver

[HCPF 2015 Annual Report](#)
[County Health Rankings Now Available](#)
[CHP+ Dental Outreach Materials Now Available](#)
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[Enroll America Offering Champion Communicators Program](#)

Upcoming Calls, Trainings, and Events

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Jobs

[Peak Vista Community Health Center Hiring O&E Staff](#)
[Colorado Children's Campaign Hiring a Grants Coordinator](#)
[American Academy of Pediatrics – Colorado Chapter Hiring an Executive Director](#)
[CCMU Hiring a Director/Manager of Community Initiatives](#)

CKF Coalition

May 19, 2016, from 9:00 – 11:00 a.m.
CCHN (600 Grant St., Ste. 800, Denver)

- [CKF Fact Sheet](#)
- [CKF Meeting and Event Calendar](#)
- Contact [Liz Tansey](#) with questions

CKF on the Client Experience IPT

There is now a new governance structure for the Colorado Benefits Management System (CBMS) and the Colorado Program Eligibility and Application Kit (PEAK). Several existing integrated project teams (IPTs) and other groups were restructured into two new IPTs; one focused on the client experience, including the experience of community-based organizations (CBOs) and assisters, and the other on the CBMS user experience. CKF represents CBOs and their clients as a voting member on the Client Experience IPT and helps lead the IPT as the non-state chair. Continued engagement with CKF, by attending meetings, sharing feedback, and answering calls to action, will allow CKF to best represent the needs and interests of coalition members.

Children’s Medicaid and CHP+ 2015 Enrollment Report Available

On a quarterly basis, CKF reviews children’s enrollment in Colorado Medicaid and Child Health Plan *Plus* (CHP+). See CKF’s newest report, [Colorado Children’s Medicaid and CHP+ Enrollment Report – 2015 Quarter Four and Year in Review](#), which describes enrollment trends in the fourth quarter of 2015, as well as trends over the entire year. Overall, children’s Medicaid enrollment increased by 30,661 children in 2015, while enrollment in CHP+ decreased by more than 4,000.

New CKF Website URL

The CKF website has a new website URL: <http://ckf.cchn.org/>. If you run into any problems with the CKF website, contact Liz Tansey at ltansey@cchn.org.

Action Requested

Opportunity to Improve Client Correspondence

The Colorado Department of Health Care Policy and Financing (HCPF), the Colorado Department of Human Services, Connect for Health Colorado, and the Governor’s Office of Information Technology are partnering to improve the language, look, and feel of eligibility-related client correspondence generated by CBMS. The project has three primary goals: 1) to reduce consumer confusion by improving the readability, accessibility, and understandability of current eligibility-related client correspondence; 2) develop best practices and guidelines for improving client communications in the future; and 3) to reduce eligibility partner workload by minimizing time spent answering questions resulting from confusing and unclear client correspondence.

To accomplish these goals, they need feedback from partners and stakeholders. This [brief and anonymous survey](#) will take approximately 20 minutes to complete. They will use the data from the survey responses to improve the language and format of client correspondence. The survey closes on **April 28 at 5:00 p.m.** Please complete the survey and share the link with your colleagues.

Health Policy

2016 Income Guidelines for Medicaid and CHP+

The Federal Poverty Level (FPL) income guidelines are established annually by the U.S. Department of Health and Human Services. FPLs are used to determine eligibility for certain programs and benefits, including Medicaid and CHP+. In accordance with federal law, HCPF updated the FPLs for all Medical Assistance programs. The new income levels are effective April 1, 2016. Updated income charts are now available for [Modified Adjusted Gross Income \(MAGI\) Medicaid](#), [CHP+](#), [health insurance affordability programs](#), and [Medicaid Buy-In programs](#).

CMS Releases Updated Summary of Benefits and Coverage Template and Glossary

The Centers for Medicare & Medicaid Services (CMS) released an updated [Summary of Benefits and Coverage](#) and [Uniform Glossary](#). The new template includes more information about cost sharing to explain deductibles and a requirement that plans address individual and overall out-of-pocket limits.

Reminder: What is the Fee for Not Having Health Insurance in 2016?

The fee for not having health insurance in 2016 is calculated as the *higher* result using two different methods:

- **2.5 percent of household income.** This method uses the MAGI of the tax filer, the tax filer's spouse (if filing jointly), and any dependents who are required to file a tax return. Only the part of the household income above the yearly tax filing threshold is counted (\$10,150 for individuals, \$20,300 for couples filing jointly in 2014, the most recent year available). The maximum fee using this method cannot exceed the total yearly premium for the national average price of a Bronze plan sold through the Marketplace (in 2015 this was \$2,484 for an individual, and \$12,240 for a family with five or more members).
- **\$695 per adult, and \$347.50 per child under 18** (not to exceed \$2,085 for a family). The fee is only applied to the people in the household who do not have insurance coverage.

If a person has coverage for part of the year, the fee is 1/12 of the annual amount for each month the person (or his/her tax dependents) do not have coverage. If the person is uncovered for only one or two months, they will not have to pay the fee at all. The fee is due when the person files their federal tax return for the year in which they were not covered. Learn more on the Internal Revenue Service website [here](#).

Reminder: DACA and Undocumented Immigrants Are Exempt from Health Insurance Requirement and Tax Penalty

Individuals who are undocumented or have Deferred Action Childhood Arrival (DACA) status (also known as dreamers) are exempt from the individual shared responsibility mandate and are not subject to a penalty for not having minimum essential coverage when filing their taxes. For more information, see this [updated fact sheet](#) (also available in [Spanish](#)) and webinar, [Taxes and DACA: What Do I Need to Know?](#), from the National Immigration Law Center.

Reminder: What is the Open Enrollment Period for 2017 Health Insurance Coverage?

Open enrollment is the yearly period when people can enroll in a private health insurance plan. For 2017 coverage, the open enrollment period is **November 1, 2016, to January 31, 2017**. Certain [qualifying life change events](#) may qualify someone for a [Special Enrollment Period](#) which would allow them to enroll outside of the open enrollment period. Medicaid and CHP+ do

not have an open enrollment period, and individuals and families can apply and enroll at any time during the year.

Outreach and Enrollment

Connect for Health Colorado's Open Enrollment Report Now Available

Connect for Health Colorado published a [report](#) outlining the third health insurance open enrollment period. The report finds that Colorado had a 19 percent increase in marketplace enrollments with over 169,000 individuals covered.

Connecting Kids to Coverage National Campaign

The [Connecting Kids to Coverage National Campaign](#), a national outreach and enrollment (O&E) initiative funded under the Children's Health Insurance Program Reauthorization Act and the Affordable Care Act (ACA), reaches out to families with children and teens eligible for Medicaid and the Children's Health Insurance Program (CHP+ in Colorado) to:

- Raise awareness about health coverage available under these programs;
- Motivate parents to enroll their children and teens and renew their coverage; and
- Provide [outreach guides and toolkits](#) that can be used to by assisters, community organizations, schools, health care providers, and others to organize and conduct successful outreach activities.

From Coverage to Care Initiative

The Office of Minority Health at CMS launched a three month long [From Coverage to Care](#) initiative in April. This effort is designed to help consumers learn how to navigate their health care, understand their benefits, select a primary care provider, and begin to regularly seek preventive and chronic care management services. The campaign offers opportunities for organizations to partner with CMS, order free materials in a variety of languages, and resources to host events and engage in a variety of outreach and education activities.

Resources

CBMS/PEAK April 2016 Enhancements Guide Available

The Governor's Office of Information Technology (OIT) created a CBMS/PEAK [enhancements guide](#) for community partners that outlines relevant items from the upcoming April 2016 build. Find previous enhancement guides and other resources on [OIT's Client & User Materials webpage](#).

New Resources on Annualized Income

In March, HCPF held a webinar for stakeholders on implementing annualized income for certain clients with self-employment income, commission-based income, and/or seasonal-based income. Listen to a [recording of the webinar](#) and review the [presentation](#), including responses to the questions asked during the webinar. These resources are also available on HCPF's [Eligibility Partners Training Topics, Reference Documents, and Guides webpage](#) in the "Income and Resource Eligibility" folder. For more information on annualized income, contact [Geoffrey Oliver](#).

PEAK Guide to Maintaining Seamless Health Coverage

The PEAK Outreach Initiative's reference sheet on [Maintaining Seamless Health Coverage](#) includes high-level information to share with clients to help them understand the changes they need to report, how to report them, how changes could impact their health coverage, and how to ensure continuity of coverage.

PEAK Instructional User Guides Available

The PEAK Outreach Initiative created the following user guides to help assisters through the application:

- [Account Password – Change Existing](#)
- [Account Password – When Forgotten](#)
- [Application Status](#)
- [Creating/Linking a PEAK Account](#)
- [Email/Text Notification Preferences](#)
- [End Case Access](#)
- [Forgot Username](#)
- [Income Details: Expedited Income](#)
- [Income Details: Income Overview](#)
- [Income Details: Job Income](#)
- [Income Details: Other Income](#)
- [Income Details: Past Income and Expense](#)
- [Income Details: Self Employment](#)
- [Legal Permanent Resident Information](#)
- [Long-Term Services and Supports](#)
- [Medicaid Card-Request and Print](#)
- [Online Payments](#)
- [PEAK Mobile](#)
- [Report My Changes – Add New Benefits](#)
- [Setting up an Email Account](#)

Person-and Family-Centered Approach: Creating a Culture of Collaboration with Members

HCPF hosted a town hall-style meeting and webinar in February to share successes and challenges of person-centeredness efforts and to get stakeholder feedback on the next phase of this work. In early March, HCPF was awarded a renewal grant from the Colorado Health Foundation for Phase II, which will be used to fully implement the [Strategic Plan](#) and begin to extend person-centered principles to selected vendors, contractors, and providers and incorporate person-centeredness into vendor contract language. For more information, contact HCPF_PeopleFirst@state.co.us.

2016 KIDS COUNT in Colorado Report Published

The Colorado Children's Campaign [2016 KIDS COUNT in Colorado](#) report is now available. The report contains child-related data within three focus areas: child health, early childhood learning and development, and K-12 education. In addition to a child well-being index, the report also provides the most recent data on health coverage enrollment, poverty, race and ethnicity, food insecurity, obesity, child care, and much more. Along with statewide numbers, most of the data is broken down by county.

HCPF 2015 Annual Report

HCPF's 2015 Annual Report, [A Year of Integration, Building a Healthier Tomorrow Together](#), is now available. The report contains information on HCPF initiatives and expenditures, demographic information, and inspirational stories and quotes from providers and Medicaid members.

County Health Rankings Now Available

The Robert Wood Johnson Foundation released 2016 County Health Rankings, an easy-to-use snapshot of the health of nearly every county in the nation. The rankings incorporate measures such as jobs, housing, education, medical care, access to healthy foods, and more. [Explore the rankings here.](#)

CHP+ Dental Outreach Materials Now Available

Delta Dental of Colorado administers CHP+ dental benefits. Children covered under CHP+ have \$1,000 of allowable benefits per calendar year (Jan. 1 – Dec. 31). There are no out-of-pocket costs or co-payments for dental exams, cleanings, or sealants, but they do count against the annual benefit maximum. Unfortunately, many parents are not aware of the CHP+ dental benefits, and as a result, many benefits go unused each year. Delta Dental created a new [flyer](#), as well as a comprehensive [oral health and wellness resource library](#), to help educate parents about the availability of CHP+ dental benefits.

Delta Dental also offers a special fund up to \$1,000 for CHP+ members who reach their annual benefit maximum. These funds are available to the practicing dentist through an application and treatment plan process. For more information, contact [Monica Woods](#).

Health Insurance Literacy for Women

Raising Women's Voices has created [My Health, My Voice: A Woman's Step-by-Step Guide to Using Health Insurance](#). This informative, online tutorial provides helpful information directed at women on learning how to use a health insurance card, choosing a primary care provider, making an appointment to see the provider right away, being prepared for the first visit, and information on visiting the provider and taking follow-up action. Free materials can be downloaded from this website and free printed copies of the guide ordered.

Enroll America Offering Champion Communicators Program

Enroll America will soon begin a Champion Communicators program. Through the program, organizations of any size can work with Enroll America – for free – to design their own media plan, set goals, and track their program's progress. Participating organizations will get access to hands-on support from Enroll America's communications team, tools for building press lists and tracking reach, and proprietary resources that include communications templates and other best practices. The Champion Communicators program is designed to get organizations the help they need to reach their community using one of the most effective tools available, the media. Apply for the program [here](#) by **May 25, 2016**.

Upcoming Calls, Trainings, and Events

PEAK Hosting Monthly Training Tips Web Conferences

The PEAK Outreach Team is hosting a series of [monthly web conferences](#) to provide community partners the opportunity to ask questions, engage in discussion, and share best practices with other organizations. The PEAK Monthly Training Tips webinar will take place on the first Wednesday of every month. Submit a topic you would like to see covered during a PEAK Monthly Training Tips session [here](#).

Serving the Homeless Community: New Findings on the Impact of the ACA Medicaid Expansion

On **April 26** from 1:00 to 2:00 p.m. MT the Kaiser Family Foundation will hold a web briefing to examine new findings about how the Medicaid expansion has affected patients who are homeless and the providers who care for them. The briefing will address changes in insurance

coverage, revenues and costs among Health Care for the Homeless projects, Community Health Centers that serve individuals who are homeless, in both expansion and non-expansion states, and compare these to experiences in health centers that serve a broad low-income population. Learn more and register [here](#).

Webinar on Enrollment Assisters in Public Policy

Families USA is hosting a webinar on how enrollment assisters can engage in public policy on **April 28** at 12:00 p.m. MT. Learn more and register [here](#).

Minority Health Summit: Action! Accelerating Health Equity in Colorado

The Center for Public Health Practice and the Colorado School of Public Health is hosting a free, all day summit on minority health on **April 29** highlighting health equity concerns for people of color. There will be a keynote speaker, topical panels, and skill-building and networking sessions. The event will be held at Colorado State University's Lory Student Center. Register [here](#).

2016 State of Enrollment Conference Registration is Now Open

Registration for the 2016 State of Enrollment conference hosted by Enroll America is now open. The conference will be held **May 11-13** in Washington, D.C. This year's keynote speakers include Secretary of Health and Human Services Sylvia Mathews Burwell and Congressman Joaquín Castro. The conference is a national opportunity to share and learn about enrollment, outreach, and education best practices. Learn more, apply for a scholarship, and register for the conference [here](#).

Colorado Medicaid's Tobacco Cessation Pharmacy Benefit and Overview of NRT Pilot Project Webinar

This webinar will provide an overview of the Colorado Medicaid tobacco cessation pharmacy benefit, including how to bill for these services. There will be discussion on the physiological effects of nicotine addiction and the stop smoking recovery timetable. This webinar will also present on a nicotine replacement therapy (NRT) pilot project in a clinically-integrated health care network. The webinar will be held on **May 12** from 12:00 to 1:00 p.m. Register [here](#).

Save the Date for the Colorado Health Foundation's 2016 Colorado Health Symposium!

The 2016 Colorado Health Symposium is scheduled on **July 27-29** at the Keystone Resort & Conference Center. This year's theme, "Health is Everyone's Business," builds on the Foundation's recent statewide listening tour. Click [here](#) to learn more about the Symposium. Conference registration opens **May 16**.

DHS Offers Navigator Training

Denver Human Services (DHS) offers a navigator training for community partners. The navigator training includes an overview of the programs DHS offers, including food assistance, basic eligibility for Medicaid and cash programs, energy assistance, child support, childcare assistance program, PEAK, and a brief overview of the ACA. For more information and to register, please contact Kathy Crusan-Ford at Kathleen.Crusan-Ford@denvergov.org. The upcoming trainings will be held:

- **May 20** from 9:00 a.m. to 12:00 p.m.
1200 Federal Blvd., Room 1019, Denver
- **June 24** from 9:00 a.m. to 12:00 p.m.
1200 Federal Blvd., Room 1019, Denver

New to PEAK or Need a Refresher? PEAK Training Available on Demand

The Intro to PEAK and PEAK Application Walk-Through webinars on [Medical Assistance Applications](#), [Food and Medical Assistance Applications](#), and [Manage My Account](#) have been recorded and are now offered as an [On-Demand Application Walk-Through](#). Visit the PEAK Outreach Initiative [training webpage](#) to see training resources and [request PEAK training](#).

Jobs

Peak Vista Community Health Center Hiring O&E Staff

Peak Vista Community Health Centers is hiring several O&E and patient support services staff in Colorado Springs. Learn more [here](#).

Colorado Children's Campaign Hiring a Grants Coordinator

The Colorado Children's Campaign is hiring a grants coordinator. Applications are being reviewed on a rolling basis so all interested candidates are encouraged to apply as soon as possible. Learn more [here](#).

American Academy of Pediatrics – Colorado Chapter Hiring an Executive Director

The American Academy of Pediatrics – Colorado Chapter is hiring an executive director. Applications are being reviewed on a rolling basis so all interested candidates are encouraged to apply as soon as possible. Learn more [here](#).

CCMU Hiring a Director/Manager of Community Initiatives

The Colorado Coalition for the Medically Underserved (CCMU) is hiring a director/manager of community initiatives. Learn more [here](#).