



Colorado Covering Kids and Families

**Denver Outreach Partners**  
**Tuesday, September 8, 2015**

Agenda Item	Discussion	Action/Follow-Up
<b>Mile High Health Alliance First Access Group –</b> <i>Rebekah Marshall</i>	<p>Rebekah shared information about the Mile High Health Alliance and the First Access Group’s goals in the City and County of Denver. View the slides <a href="#">here</a>.</p> <p>Learn more about joining the Mile High Health Alliance <a href="#">here</a>. For more information, contact Lisa McCann (<a href="mailto:Lisa.McCann@dhha.org">Lisa.McCann@dhha.org</a>).</p>	
<b>DOP Member Updates</b>	<p>DOP members discussed the “Authorization for Reimbursement of Interim Assistance” letter incorrectly included in redetermination letters. CKF learned: <b>In July and August 2015, 63,000 clients who received a redetermination notice may have also received an additional form titled, “Authorizations for Reimbursement of Interim Assistance.” This form was generated in error, and is intended only for clients receiving benefits through the Aid to the Needy Disabled-State Only (AND-SO) program. A system fix to the Colorado Benefits Management System (CBMS) was implemented the weekend of August 29, 2015, to fix the problem. Clients who received the additional form in error do not need to return it to the county, but there is no penalty to the client if the additional form is returned. Only clients with AND-SO need to return the form. Please contact <a href="mailto:CBMS.Liaison@state.co.us">CBMS.Liaison@state.co.us</a> with any questions.</b></p> <p>The Piton Foundation is changing their outreach campaign and will combine their health coverage outreach campaign with their tax credit and tax sites campaign.</p> <p><b>Q.</b> Will the materials only look at tax issues and not the upcoming open enrollment period?  <b>A.</b> Correct, the campaign will only look at how the Affordable Care Act impacts an individual’s taxes. It will include information about the 1095 forms, including the new 1095-B form for Medicaid and Child Health Plan <i>Plus</i> (CHP+) members.</p> <p><b>Q.</b> Why are there new forms this coming year? Why not last year?</p>	

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	<p><b>A.</b> Last year, Connect for Health Colorado sent 1095-A forms to marketplace customers to reconcile premium tax credits. Last year acted as a trial period. The Internal Revenue Service set up a new database for employers to add their employee coverage information. They decided to move slowly because this is a new way of doing taxes.</p> <p><b>Q.</b> Will the 1095-B show who has coverage and for how long? How will clients know?  <b>A.</b> Yes, the draft has a list of family members and the check marks for each month the individual was covered.</p> <p><b>Q.</b> Who sends 1095 forms?  <b>A.</b> If someone has a marketplace plan the form will come from Connect for Health Colorado. If they have Medicaid or CHP+ the letter will come from the Department of Health Care Policy and Financing (HCPF). Individuals covered through their employer or by a non-marketplace plan will receive their forms through their employer or insurance carrier.</p> <p><b>Q.</b> When will the Piton Foundation’s tax campaign go out?  <b>A.</b> The Piton Foundation will reach out to partners in mid-October. Materials will most likely be finished in early December. The Piton Foundation will send some materials through CBMS.</p> <p>Adams 12 School District’s outreach program is shifting their main emphasis from enrollment to about 25% on enrollment and the rest will be focusing on the needs of students. They now help with finding clothing, school supplies, Food Assistance, and other basic needs not being met. During the first month of school they received 400 referrals. This is more than all of last year.</p> <p><b>Q.</b> How do you meet students’ clothing needs?  <b>A.</b> Adams 12 partnered with <a href="#">A Precious Child</a> to have school clothing banks and boutiques, including donations from A Precious Child, local churches, and other organizations. They are currently beginning a partnership with <a href="#">Clothes to Kids</a>.</p>	
<p><b>HCPF Updates –</b>  <i>Lisa Sterling</i></p>	<p>Gemma Acosta, one of HCPF’s Person- and Family-Centeredness sponsors, attended to share more information about the Person- and Family-Centeredness Advisory Council, including this <a href="#">information packet</a> and these <a href="#">slides</a>. HCPF’s vision is to engage members and allow members to provide input to HCPF.</p>	

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	<p><b>Now Accepting Applications for the Person- and Family-Centeredness Virtual Advisory Council</b></p> <p>In addition to HCPF’s in-person Person- and Family-Centeredness Advisory Council, HCPF is creating a Person-and Family-Centeredness Virtual Advisory Council. The Virtual Advisory Council will complement the work of the In-Person Advisory Council by serving as an alternative way for clients, family members, and caretakers to provide input and work collaboratively with HCPF to identify and implement person- and family-centeredness practices; the Advisory Councils are not a decision-making body. The Virtual Advisory Council will have up to 20-30 Medicaid and CHP+ members, family members, and/or caretakers who will provide feedback to HCPF via email or through other online forums. In-person meetings are not required and incentives for participation are not available. Recruitment of Virtual Members will be on a rolling basis. For a list of qualifications, please see the <a href="#">Virtual Advisory Council Member position description</a>.</p> <p>For more information and to apply for the Virtual Advisory Council, <a href="#">visit the Get Involved webpage</a> and select the Person- and Family- Centeredness Advisory Council link.</p> <p><b>Q.</b> What are the expectations of the Virtual Advisory Council?  <b>A.</b> The term length for Virtual Advisory Council members is one year. Members can anticipate no more than one request for feedback each month. Time commitment expectations are estimated to be two hours each month.</p> <p><b>CBMS/PEAK Build Schedule Change</b></p> <p>The Medical Assistance (MA) and Shared Eligibility System projects that were scheduled to be implemented in CBMS and PEAK on September 20, 2015, are now scheduled to be implemented on October 18, 2015. For more information, contact <a href="mailto:CBMS.liaison@state.co.us">CBMS.liaison@state.co.us</a>.</p> <p><b>HIPAA Breach</b></p> <p>The Governor’s Office of Information Technology is notifying residents by mail who are impacted by a client correspondence mistake resulting from a technical error that occurred between May 25, 2015, and July 5, 2015. During this time, letters meant for approximately 3,000 MA, Food Assistance, Adult Financial, and Colorado Works households were mistakenly sent to wrong addresses. Mailings to 1,622 of those</p>	

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	<p>households were intended for Medicaid recipients and contained protected health information. As required by federal law, HCPF has reported this on its <a href="#">website</a> and issued a <a href="#">press release</a>.</p> <p>The state is following all best practices to ensure that no harm results from this breach. This includes sending letters to all those impacted and making credit monitoring available to people whose medical information or social security numbers were exposed.</p> <p><b>CHP+ and Medicaid Buy-In Payments</b>            CHP+ and Medicaid Buy-in payments can be made online through <a href="#">PEAK</a>, the <a href="#">PEAKHealth mobile app</a>, mailed to one of the addresses below, or dropped off at 723 Delaware St., Denver, CO, 80204. Payments cannot be made over the phone, and credit card payments are only accepted through PEAK.</p> <p>CHP+ Enrollment Fee Payments Address:            Department of Health Care Policy and Financing            P.O. Box 17548            Denver, CO 80217</p> <p>Medicaid Buy-in Payments Address:            Department of Health Care Policy and Financing            P.O. Box 5010            Denver, CO 80217-5010</p> <p><b>CAAS Best Practices</b>            The Colorado Coalition for the Homeless' Stout Street Clinic has a high number of assists. The team consists of three full time Medicaid outreach staff and one half-time counselor. The staff conduct outreach through the clinic and with their outreach van. The half-time counselor spends time traveling to clinics and shelters to assist with enrollments.</p>	
<p><b>Denver Human Services (DHS) Updates – Kathy Crusan-Ford</b></p>	<p>SNAP Into Health PEAK kiosks can be used at the following locations:</p> <ul style="list-style-type: none"> <li>• Denver Housing Authority 1401 Mariposa St., Denver 80204</li> <li>• Denver Rescue Mission: The Crossing 6100 E. Smith Rd., Denver 80216</li> </ul>	

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	<ul style="list-style-type: none"> <li>• Denver Sheriff Department: Van Cise-Simonet Detention Center 490 W. Colfax Ave., Denver 80204</li> <li>• Volunteers of America 2877 Lawrence St., Denver, 80205</li> <li>• Coming soon: Volunteers of America: Veteran Service Center 1247 Santa Fe Dr., Denver 80204</li> </ul> <p>The Denver Botanic Gardens farm stand is being held weekly through October at the following locations:</p> <ul style="list-style-type: none"> <li>• Main Office 1200 Federal Blvd., Denver 80204 Mondays from 10:00 a.m. to 1:00 p.m.</li> <li>• East Office 3815 Steele St., Denver 80205 Wednesdays from 1:30 to 4:30 p.m.</li> <li>• Montbello Office 4685 Peoria St., Denver 80239 Fridays from 12:00 to 3:30 p.m.</li> </ul> <p>DHS contracted with the Center for Policy Research to understand what keeps eligible people from enrolling in Food Assistance and MA. They are seeking community partners to help screen and recruit Denver residents for a paper or online survey. To do this, please talk to clients about the survey and post flyers in your organization. DHS is also looking for partners interested in hosting focus groups.</p> <p>All eligible participants who complete the survey will receive a \$10 gift card and those who participate in focus groups will receive a \$25 gift card.</p> <p>If you have questions, please contact Kathy Crusan-Ford at <a href="mailto:Kathy.crusan-Ford@denvergov.org">Kathy.crusan-Ford@denvergov.org</a> or call 720-944-2148 or Lisana Munoz at <a href="mailto:Lisana.Munoz@denvergov.org">Lisana.Munoz@denvergov.org</a> or call 720-944-1244.</p>	

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<b>CKF Updates</b>	<p><a href="#">Register now</a> for the Building Better Health conference on <b>September 28 and 29, 2015</b>, at the Crowne Plaza DIA (15500 E. 40<sup>th</sup> Ave., Denver 80239).</p> <p>The November DOP meeting will be held on Tuesday, November 3, 2015, from 9:00 to 10:30 a.m. Please bring your organization's outreach plan and scheduled events for the third open enrollment period (OE3) from November 1, 2015, through January 31, 2015. DOP members will discuss opportunities to partner in OE3.</p>	
<b>Next Meeting</b>	<p>The October DOP meeting (originally scheduled for Tuesday, October 13, 2015, from 9:00 to 10:30 a.m.) is cancelled. DOP members are encouraged to attend CKF's coalition meeting on <b>Wednesday, October 14, 2015, from 9:00 to 10:30 a.m.</b> to discuss the upcoming open enrollment period.</p>	